

**Autowork** Online<sup>®</sup>

# **R202 UK Release notes**



# Release note summary for AWOL R202.

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## Introduction

The R202 release for AutoWork Online (AWOL) has focused around expanding the integration with Klipboard Money pay-by-link payments by making it available on the sales ledger page as well as adding support for sending links via text message. Exact details of these new features can be found below.

Furthermore, there have also been a variety of bug fixes and back end improvements this version, details can be found in the bugs / miscellaneous items section.

# Klipboard Money

- Pay by link Sales ledger

The current pay by link functionality has been expanded to the sales ledger page. Similar to with the Invoice and deposits, a new **Pay by Link** button has been added on the Sales Ledger screen that will allow the user to be able to create and send a pay by link request to the specific customer account.

Using the sales ledger page will allow the user to pay off one or multiple invoices as needed. Once at least 1 invoiced has been selected, the Pay by Link button will become active

**Sales Payment**

Balance: £8676.09    Customer: CUT003 Cutts    Account Type: Private (Cash)     Show All Outstanding Transactions

Payment Amount: 100.00    Payment Method: Cash    Payment Date: 14/05/2026    Payment Reference: Paid Thu May 14 2026

Applied: 100.00    Remaining: 0.00     Automatically Allocate Payments

Print Receipt

Ref	Type	Date	Due Date	Original Value	Balance	Payment	Pay
I000023246	INV	21/06/2021		63.60	0.00	60.80	<input checked="" type="checkbox"/>
I000023248	INV	21/06/2021		63.60	24.40	39.20	<input checked="" type="checkbox"/>
I000023249	INV	21/06/2021		127.20	54.40	0.00	<input type="checkbox"/>
I000023254	INV	23/06/2021		636.00	636.00	0.00	<input type="checkbox"/>
I000023255	INV	23/06/2021		63.60	63.60	0.00	<input type="checkbox"/>
I000023271	INV	25/06/2021		130.05	120.05	0.00	<input type="checkbox"/>
I000023278	INV	14/07/2021		160.00	160.00	0.00	<input type="checkbox"/>
I000023318	INV	19/08/2021		50.00	50.00	0.00	<input type="checkbox"/>
I000023338	INV	09/09/2021		116.60	116.60	0.00	<input type="checkbox"/>

The user can then click the Pay by Link button and the link will be generated and sent to the customer.

Once received the customer can open the link and complete the payment with the payment method of their choosing.

**Choose a payment method**

Apple Pay     Google Pay

**Cards**

All fields are required unless marked otherwise.

Card number:

Expiry date:     Security code:

Front of card in MM/YY format    3 digits on back of card

Name on card:

**Order summary**

Pay To: Klipboard Money

description: Payment

Reference: I025371

Payment Total: **£269.89**

**Personal details**    [Edit](#)

John Snow  
john@snow.com - 01582 460300

Billing address  
Station Rd 32, AL5 4SE Hertfordshire, United Kingdom

Delivery Address  
Station Rd 32, AL5 4SE Hertfordshire, United Kingdom

Upon completion of the payment, Klipboard Money will inform AWOL of the successful payment and the payment will be processed on the document and the ledgers where needed.

- Defining the Pay by Link message

The user can update the message that is being sent to the customer when using Pay by Link. By navigating to Database → User Options → Messages and selecting the Pay by Link radio button, a list of Pay by link messages will be shown.

Clicking on the pencil next to "Pay by Link Sales Ledger" will showcase the current messages that will be used. From here the user can adjust the message as needed.

The screenshot displays the 'User Options & Settings' page. On the left is a sidebar menu with 'Messages' highlighted. The main content area is titled 'Predefined Messages' and has three radio buttons: 'General Messages', 'Reminders', and 'Pay by Link' (which is selected and highlighted with a red box). Below these is a 'New Message' section with three items: 'Pay by Link Deposit', 'Pay by Link Sales Ledger' (highlighted with a red box and a pencil icon), and 'Pay by Link Single Invoice'. The 'Pay by Link Sales Ledger' item is expanded to show a form with the following fields: 'Message Name' (containing 'Pay by Link Sales Ledger'), 'Text Message Body' (containing 'Thank you for your business. The link below will allow you to pay your Invoice(s) of [VALUE] for the work done. [PAYBYLINK]'), and 'Email Message Subject' (containing 'Payment request from [GARAGE\_NAME]'). Below the form are buttons for 'Cancel' and 'Save'. At the bottom, there is a section for 'Insert Dynamic Placeholder:' with buttons for 'First Name', 'Last Name', 'Title', 'Company Name', 'Pay by Link', and 'Value'. A note at the bottom states 'Text Message or Email Body is required.'

- Sending Pay by Link via text message

We are further enhancing the Pay by Link offering by giving the user the option to send the links either via email or SMS.

When the user selects to send a Pay by Link request, a check will be done to verify the customers preferred contact method (Email/Phone)

**Customer**

Account Number: BAM003

Title & Forenames: Darryl

Surname/Business: Bamberger

Address: [Empty]

Post Code: [Empty] **Lookup**

Status: Current

Default Labour Rate: [Empty]

**Contact By**

SMS  Fax  Letter

Phone  Email

Contact: [Empty]

Telephone Work: [Empty]

Telephone Home: [Empty]

Telephone Mobile: [Empty]

Fax: [Empty]

Email: darryl.bamberger@bamberger.com

Credit Limit: [Empty]

Parts Disc(%): [Empty]

Labour Disc(%): [Empty]

Payment Terms: [Empty]

Selling Level: Retail

Use Sage Cash Account

Exported To Sage

Cust Type: 1 - Private (Cash)

VAT Code: 1 - Standard

Custom 1: [Empty]

Vehicle List: SUB513GP - EcoSport

Notes (Double click to edit): [Empty]

**Warranty Options**

Warranty Provider

**Fleet Options**

Fleet Owner

Select Fleet: [Empty]

Requires Order Number

**Buttons:** Update, Cancel, Search, SMS, Fax / Email, Vehicle List

If it is only one of SMS or Email then that method will be used automatically. Should both items be selected, then the user will be prompted to choose the method of choice.

**Invoice Confirmation**

Customer: GOR704 Mrs Gordon

Account Type: Private (Cash)

Service Adviser: [Empty]

Invoice Date: 24/03/2016

Customer Order Number: [Empty]

Assign nominal code to invoice: [Empty]

Technician: [Empty]

Mileage: [Empty]

Media Code: [Empty]

**Invoice Summary**

Payment Details

Method: [Empty]

Total: 1000.00

Balance: 0.00

**Confirm Contact Method**

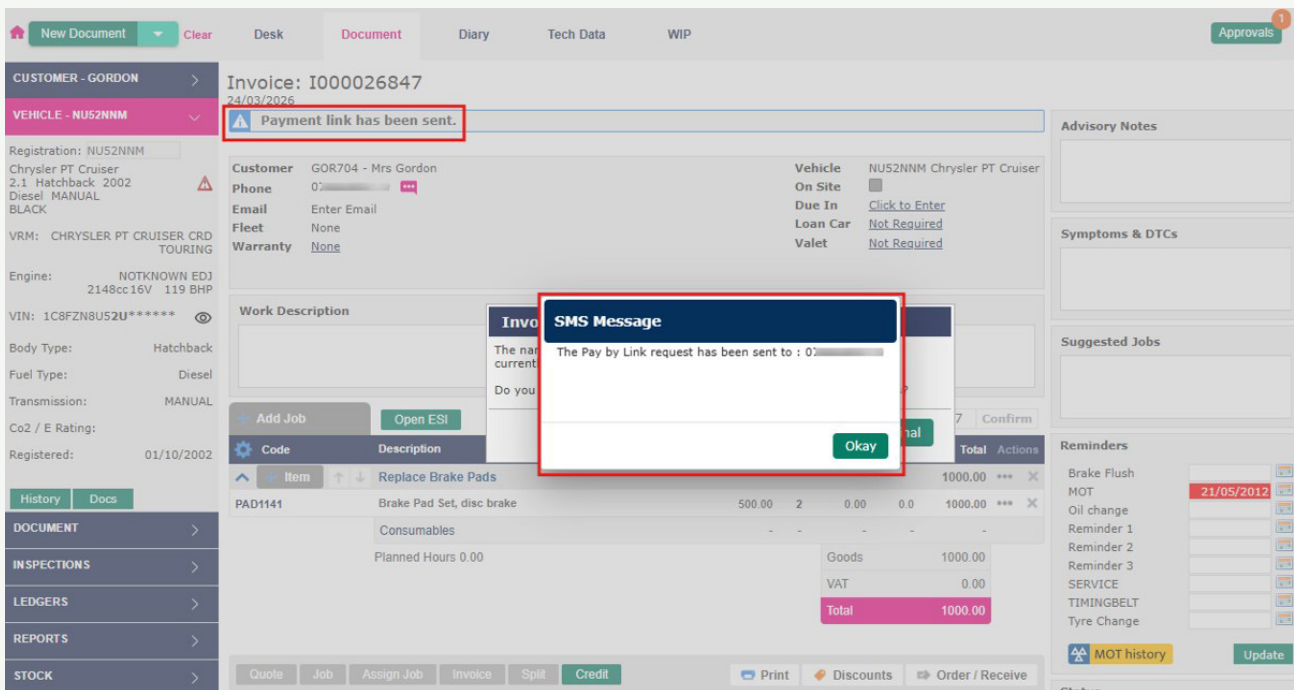
For Gordon we have noted that both SMS and Email are selected as preferred contact methods.

Please select the desired contact method for sending the Pay by Link payment request.

**Buttons:** SMS, Email, Cancel

**Bottom Buttons:** Cancel, Pay, Pay Later, Pay by Link

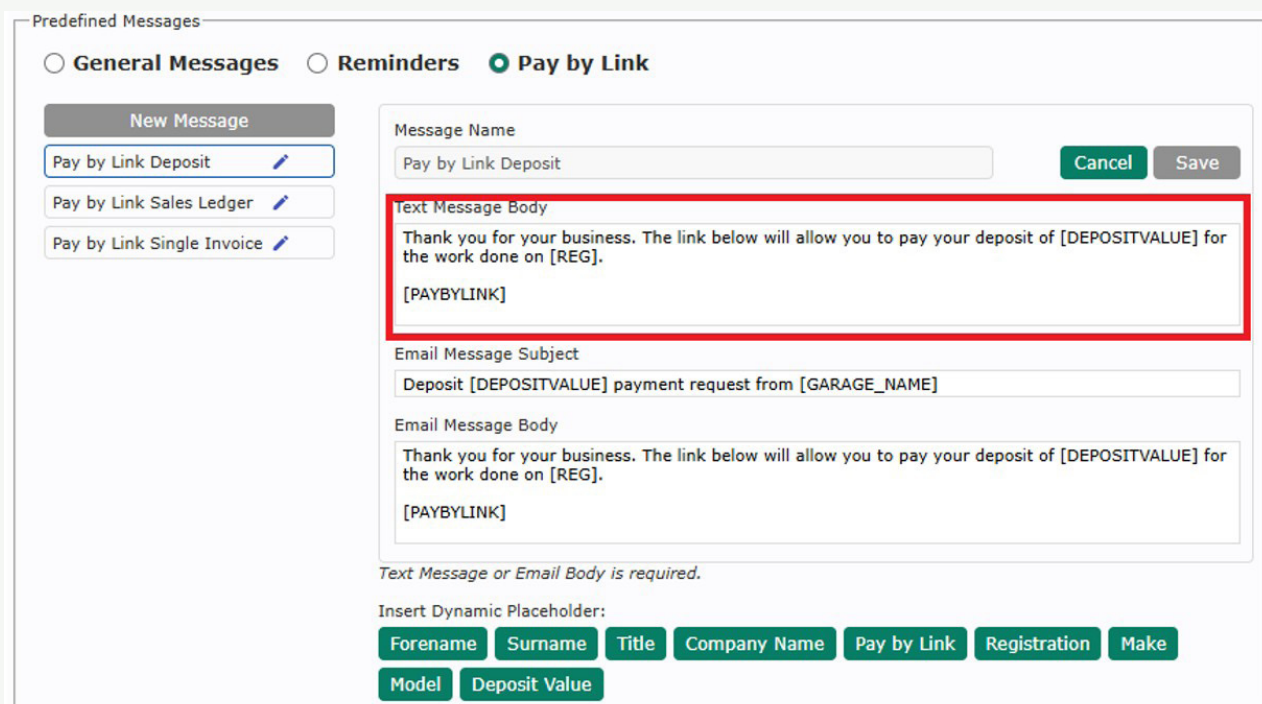
If the user then selects SMS it will send the Pay by Link request to the stored phone number (if no phone number is added it will be prompted for). Once complete a popup will inform the user that the link was sent along with a banner on the document screen showing a Payment link has been sent.



- **Configuring the text message details**

As previously stated, navigating to Database → User Options → Messages and selecting the Pay by Link radio button, a list of Pay by link messages will be shown.

Under each item (Deposit / Single invoice / Sales ledger) there will be a section dedicated to define the text message body.



# Bugs / Miscellaneous Items

The following bugs / miscellaneous have been addressed within r202.

- **Unconverted estimates report**

A new report has been added to the KPI Dashboard. This reports name is the "Unconverted Estimates Analysis" which focuses on showing the user all Estimates (Quotes) that do not have an associated Job. It can be found under the Analysis Reports section.

The screenshot shows the KPI Dashboard for January 2026. At the top, there are filters for Day, Week, Month (selected), Year, and Range. The dashboard displays six key performance indicators (KPIs) in green boxes: Labour Margin (49%), Avg Labour Per Job (1.2hrs), Parts Margin (20%), Parts Mix (8%), MOTs Performed (1), and Unpaid Invoices (£879.29). Below the KPIs is a section for Report Quick Links, divided into three columns: Sales and Margin Reports, Analysis Reports, and Miscellaneous Reports. The 'Unconverted Estimates Analysis' link is highlighted with a red box in the Analysis Reports column.

This will allow the user to make more informed decisions around the shops performance for a given period.

A single filter is available (Summarised), which will simply roll the number of items under a specific account to a single line that counts the total number of documents, the average document value and the sum value of those documents.

The screenshot shows the 'UNCONVERTED ESTIMATES ANALYSIS' report for January 2026. It includes a filter for 'Summarised' (checked) and buttons for 'Export To CSV' and 'Print'. The report displays a table with the following data:

Account	Customer	Documents	Date Created	Average Value	Total Value
BAT002	Mr Bob Bates	Q002047	21/01/2026		0.00
<b>BAT002</b>	<b>Total</b>	<b>1</b>			<b>0.00</b>
GRE002	Mr John Green	Q002048	22/01/2026		35.00
<b>GRE002</b>	<b>Total</b>	<b>1</b>			<b>35.00</b>
NGO006	Ngonyama	Q002049	22/01/2026		0.00
<b>NGO006</b>	<b>Total</b>	<b>1</b>			<b>0.00</b>
SMI005	Mr Shaun Smith	Q002042	15/01/2026		25.22
		Q002046	20/01/2026		65.40
<b>SMI005</b>	<b>Total</b>	<b>2</b>			<b>90.62</b>

Day
  Week
  Month
  Year
  Range
 | Month
 Jan 2026

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[Back To Report Quick Links](#)
JUMP TO UNCONVERTED ESTIMATES ANALYSIS

**UNCONVERTED ESTIMATES ANALYSIS** Jan 2026

Summarised

Account	Customer	Documents	Date Created	Average Value	Total Value
BAT002	Mr Bob Bates	1		0.00	0.00
GRE002	Mr John Green	1		35.00	35.00
NGO006	Ngonyama	1		0.00	0.00
SMI005	Mr Shaun Smith	2		45.31	90.62
<b>Grand Totals</b>		<b>5</b>		<b>25.12</b>	<b>125.62</b>

Ref nr	Bug / Defect description
219567	Quickbooks error when exporting payment
286672	Invoice payment limit in Purchase Ledger
292098	Predefine Messages component is displayed at the bottom of the page
294359	PayByLink- Sales Ledger Ttype Not Displayed as DEP for Deposit Transactions
295294	Unable to refresh vehicle details in vehicle side panel
298484	Uncaught error in console when selecting a Vehicle Type
300394	Incorrect styling in the WIP board
300961	wip board forces other jobs to open in document screen

