



Automotive

# Autowork Online<sup>®</sup>

## R201 UK Release notes

Release note summary for AWOL R201

Your Business Your Way



# Table of contents

Introduction	3
Klipboard Money	3
Klipboard Money card payments setup	3
Making a Klipboard Money card payment	4
What is Pay by Link?	6
How are these Links sent?	6
Klipboard Money Pay by Link setup	6
Making a Pay by Link payment request	8
VIN Masking	12
Bugs / Miscellaneous Items	13

## Introduction

The r201 release for AutoWork Online (AWOL) has focused around the integration with Klipboard Money card payments, pay-by-link payments and Vin Masking in order to meet DVLA requirements. Exact details of these new features can be found below.

Furthermore, there have also been a variety of bug fixes and back end improvements this version, details can be found in the bugs / miscellaneous items section.

## Klipboard Money

### Klipboard Money card payments setup

Once a user has signed up for Klipboard Money, our professional services team will guide the user's setup in order to start using Klipboard Money within AWOL.

In the settings page, General Options under "Card payments" the user will be able to see if their Klipboard Money integration is connected or not.

From this page they will also be able to see the status, and manage their terminals that will be used for card payments.

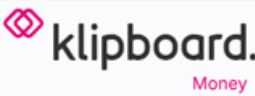
**User Options & Settings**

- Options Home
- General
- Emailing
- Printing
- Company Info
- Diary
- Document Footer
- Sage / Xero Export
- Reminder Types
- Messages
- Twilio Text Service
- Access Control
- Housekeeping
- Markon & Pricing
- Labour Time Adjustment
- Default Nominal Codes
- MOT Diary
- Opening Balances
- Catalogue Preferences
- Consumables
- Invoice History Export
- QuickBooks
- Card Payments**
- Auto-Link

Update Cancel

Card Payment

**Enable Klipboard Money**



**Transaction Currency:**

GBP

**Registered Devices:**

Terminal ID	Terminal Alias	Status	Serial Number	Model	Show in POS	Actions
S1F2L-000158251517274	Tankersley	Ready	158251517274	S1F2L	<input checked="" type="checkbox"/>	<a href="#">Edit</a> <a href="#">X</a>
S1F2L-000158251517275	Johannesburg 1	Ready	158251517275	S1F2L	<input checked="" type="checkbox"/>	<a href="#">Edit</a> <a href="#">X</a>

**Select Payment Methods:**

- Account
- Card
- Cash
- Cheque
- ClearPay
- Easy Pay
- Pay Pal
- pay-by-ink

Save

## Making a Klipboard Money card payment

Once the initial setup is complete and the terminals are connected and ready, the user can start taking payments.

This can be done from multiple points within AWOL. The most common being the invoice confirmation popup and sales ledger page.

Below we can see an example from the invoice confirmation popup:

Invoice Confirmation

### Invoice Confirmation

Customer **BAMB001** Mr Darryl Bamberger

Account Type Private (Cash)

Service Adviser

Invoice Date

Customer Order Number

Assign nominal code to invoice

Technician

Mileage

Media Code

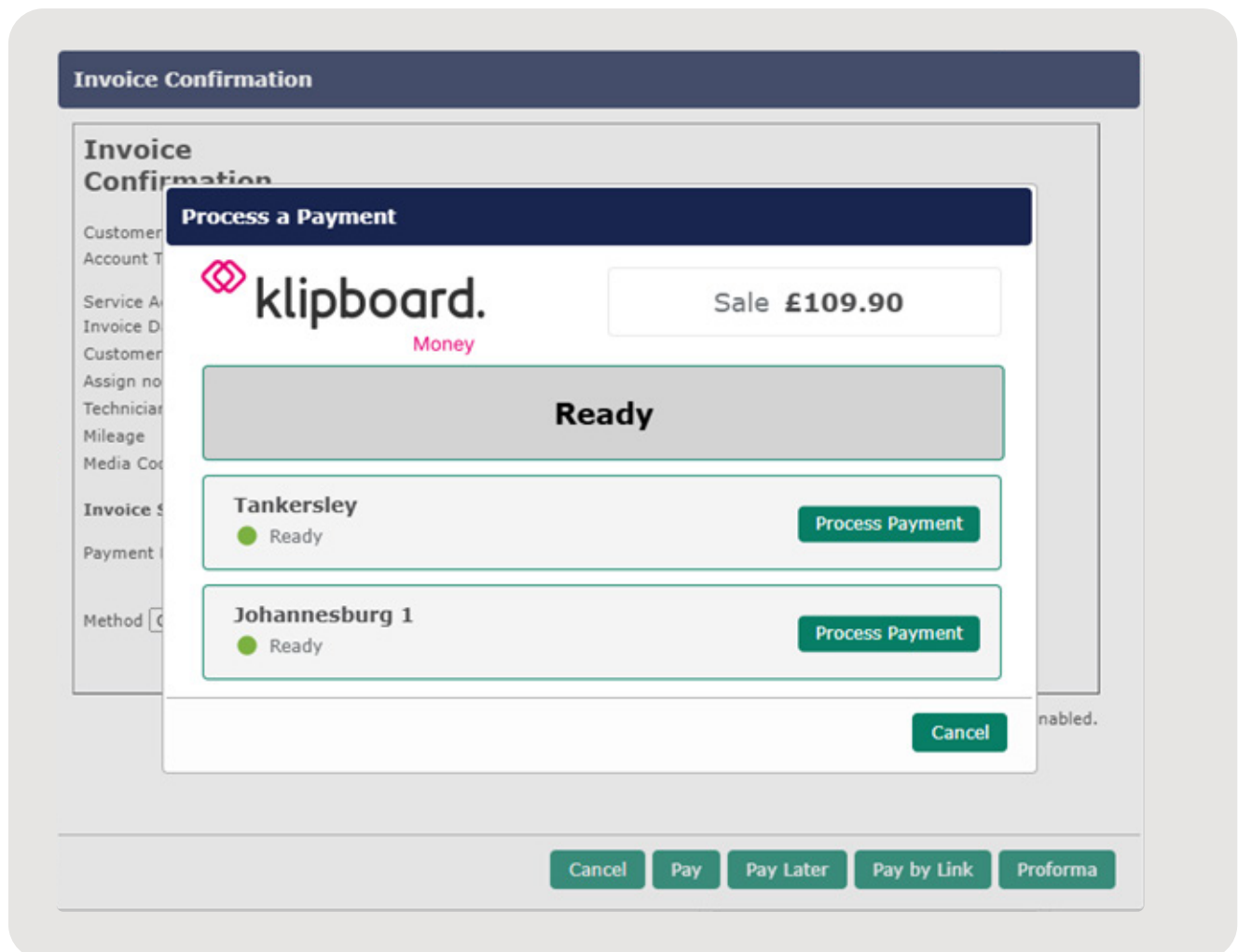
Vehicle on Site

Invoice Summary	Goods	VAT	Total
	91.58	18.32	109.90
Payment Details			
Method <input type="text"/>	Ref <input type="text" value="Paid 27 Feb 2026"/>	Deposits	0.00
		Tendered	109.90
		Balance	0.00

All payment methods that end with \* indicates the payment method is POS enabled.

Cancel
Pay
Pay Later
Pay by Link
Proforma

When the user selects a payment method that is linked with POS (denoted with the \*) and clicks pay, a new popup will appear that will guide the user through completing the payment



On the popup, the user will see all enabled terminals, along with their status. They can select which ever terminal they want to use and the payment process will be completed on the terminal and the Invoice will be generated in AWOL.

## What is Pay by Link?

Klipboard Money Pay by link is an additional payment method that will allow users to create a payment request that will be sent to the customer. This link allows the customer to remotely pay for their Invoice or for a deposit on a job through one of the configured payment methods such as Apple pay/Google pay/ Credit cards.

## How are these Links sent?

For r201, all Pay by Link requests will be sent via email. Moving forward we will be adding the option to send these via SMS as well.

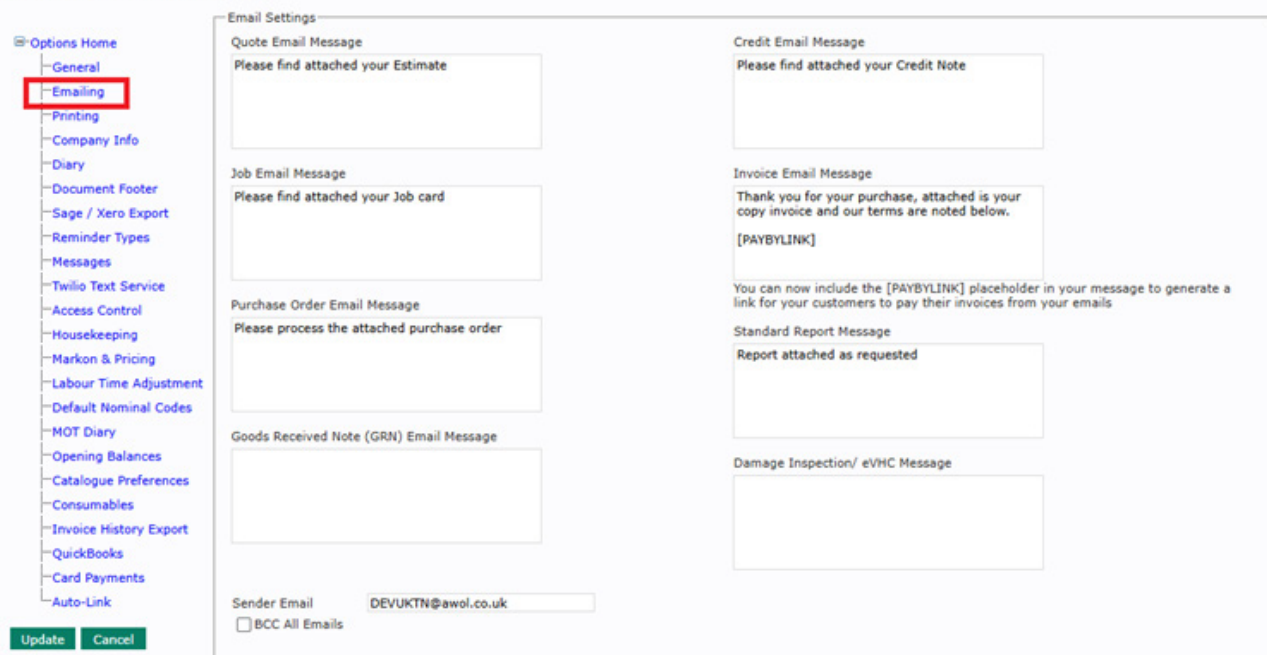
## Klipboard Money Pay by Link setup

Once the Klipboard Money integration is active, they can configure their Pay by Link preferences. As we need to send out a payment request link to the customer, we will need to configure a message to send to them.

### For invoice payment requests:

Under Database → User Options → Emailing the user will see all their current email messages.

### User Options & Settings



**Options Home**

- General
- Emailing**
- Printing
- Company Info
- Diary
- Document Footer
- Sage / Xero Export
- Reminder Types
- Messages
- Twilio Text Service
- Access Control
- Housekeeping
- Markon & Pricing
- Labour Time Adjustment
- Default Nominal Codes
- MOT Diary
- Opening Balances
- Catalogue Preferences
- Consumables
- Invoice History Export
- QuickBooks
- Card Payments
- Auto-Link

**Email Settings**

**Quote Email Message**  
Please find attached your Estimate

**Job Email Message**  
Please find attached your Job card

**Purchase Order Email Message**  
Please process the attached purchase order

**Goods Received Note (GRN) Email Message**

**Credit Email Message**  
Please find attached your Credit Note

**Invoice Email Message**  
Thank you for your purchase, attached is your copy invoice and our terms are noted below.  
[PAYBYLINK]

You can now include the [PAYBYLINK] placeholder in your message to generate a link for your customers to pay their invoices from your emails

**Standard Report Message**  
Report attached as requested

**Damage Inspection/ eVHC Message**

Sender Email: DEVUKTN@awol.co.uk  
 BCC All Emails

Update Cancel

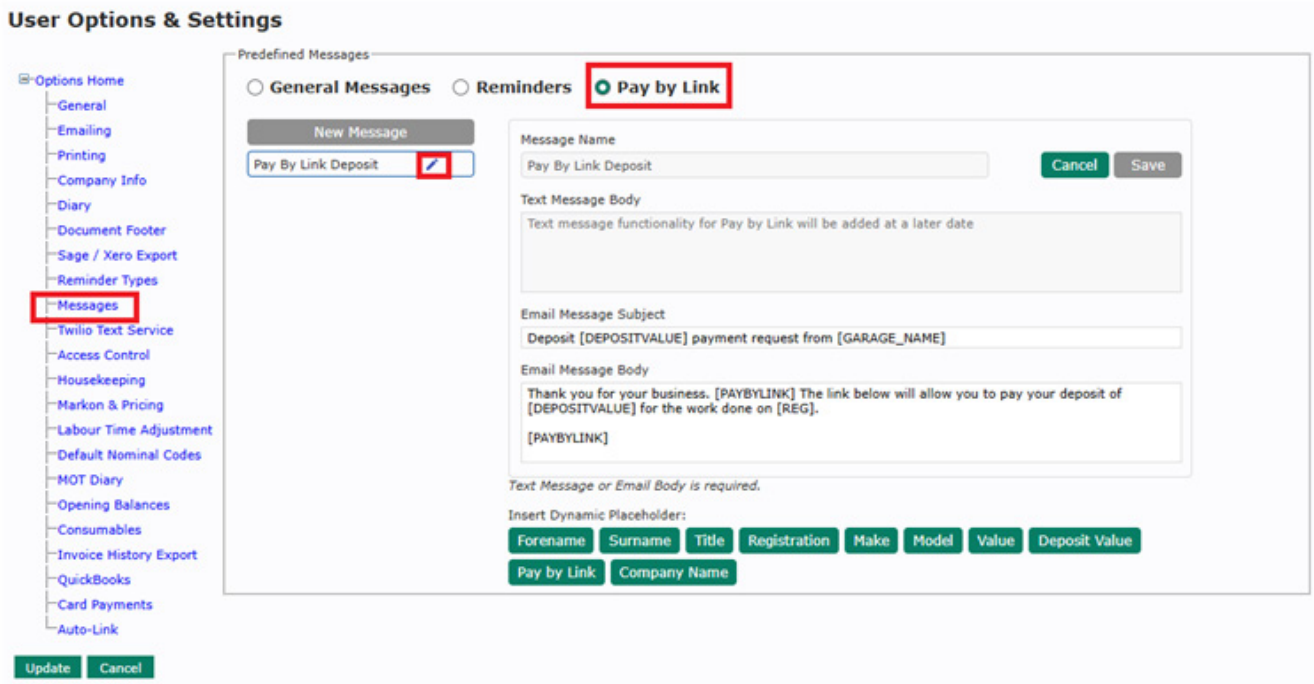
For Invoice email message a new placeholder has been created called **[PAYBYLINK]**. This placeholder needs to be added to the current Invoice Email message where ever the user prefers.

Without this placeholder, no link can be sent.

**For Deposit requests:**

Under Database → User Options → Messages the user will see all current configured messages that are sent.

In there a new section is added for Pay by Link.



There the user will see a pre-configured message for deposits. This can be edited by simply clicking the pencil icon. They can make use of various placeholder such as Registration, Company name and many more. Importantly as mentioned before the [PAYBYLINK] placeholder **must** be included.

To simplify this, a default message will be included to guide the user.

Once SMS capability for Pay by Link is added all Pay by link messages (current and future) will be managed under this section.

## Making a Pay by Link payment request

Once the setup is completed, the user can start to use the Pay by Link functionality.

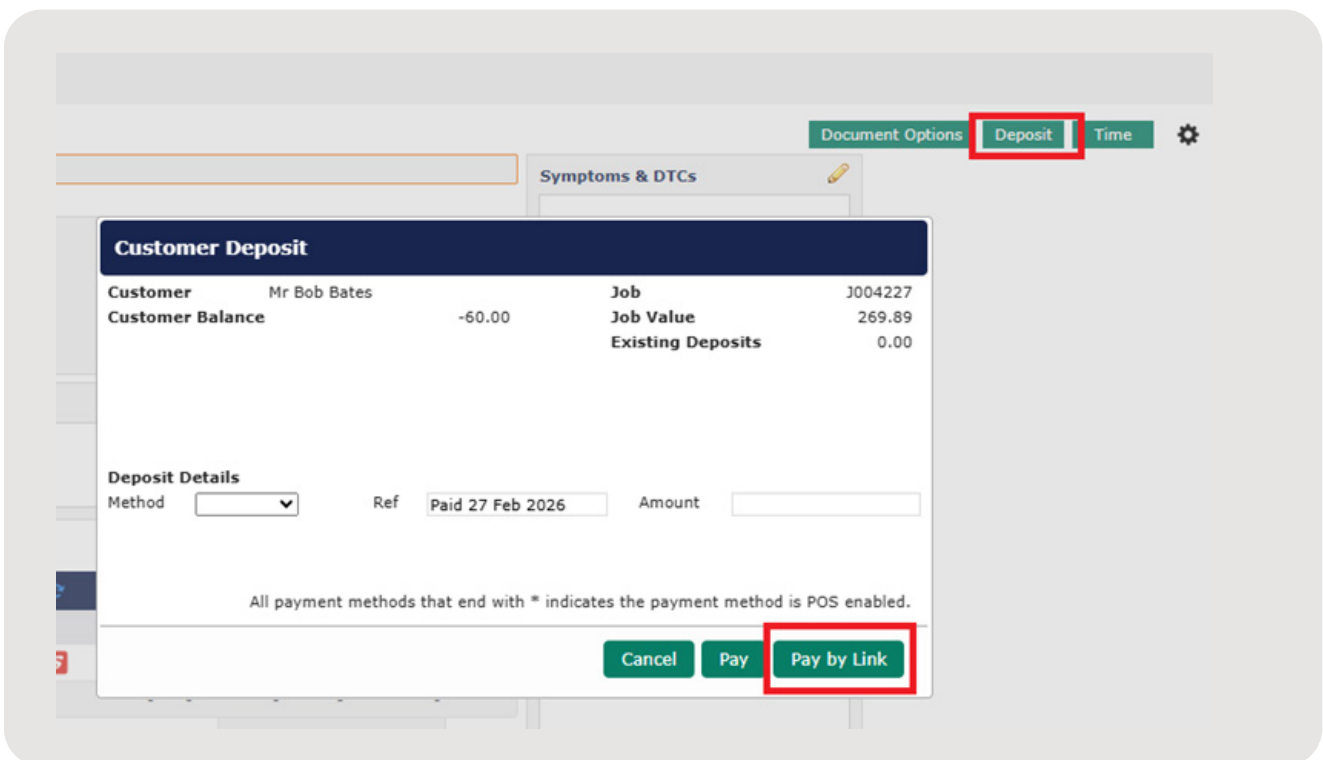
This can currently be done from 2 locations. Deposits and the Invoice confirmation popup (Both on the document screen)

### For deposits:

On a job, the user can click on the deposit button top right. This will open up the current deposit popup as normal.

On the popup the user will notice a new button has been added, titled Pay by Link

Once an amount is specified the user can click the Pay by Link button and the payment request will be generated and automatically sent to the customer



**For Invoice payments:**

For Invoice payments, the same can be done from the Invoice confirmation popup. Once the user clicks on Invoice, the Invoice confirmation popup will appear.

Similar to deposits, a new button titled Pay by Link has been added.

### Invoice Confirmation

**Invoice Confirmation**

Customer **BAT002 Mr Bob Bates** ✔ Vehicle on Site  
Account Type Private (Cash)

Service Adviser  
Invoice Date   
Customer Order Number   
Assign nominal code to invoice   
Technician   
Mileage   
Media Code

Invoice Summary	Goods	VAT	Total
	224.91	44.98	269.89

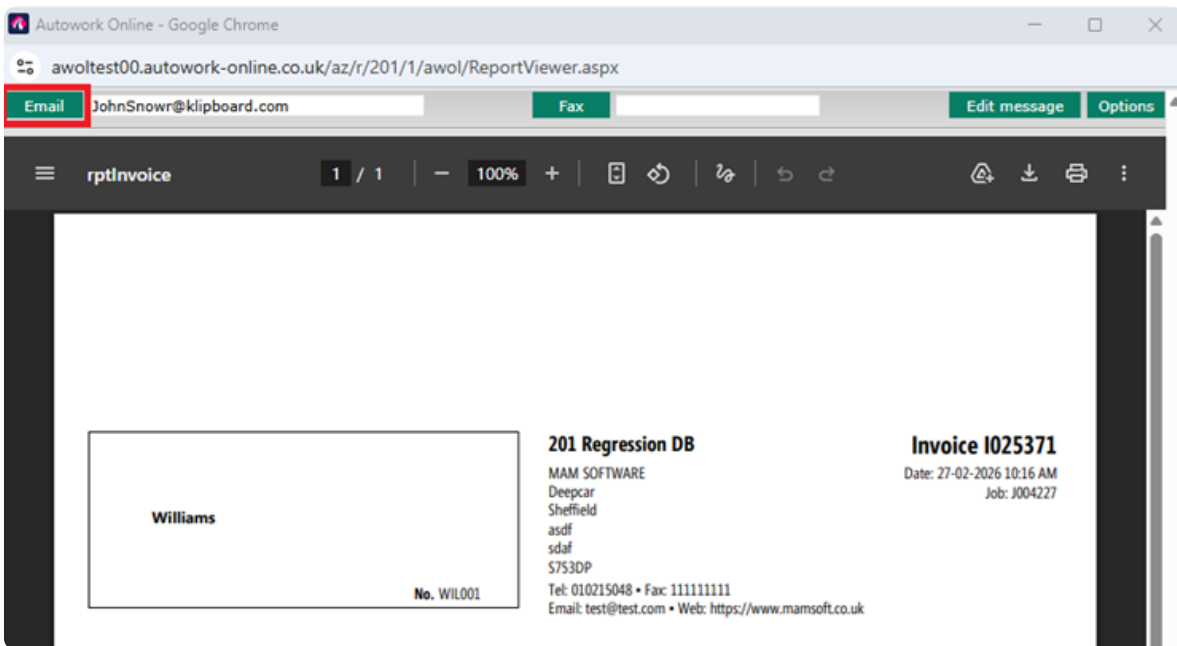
Payment Details

Method   
Ref Paid 27 Feb 2026

Deposits	0.00
Tendered	<input type="text" value="269.89"/>
Balance	0.00

All payment methods that end with \* indicates the payment method is POS enabled.

Once clicked the Invoice will be generated and the Invoice preview will be shown.  
From here the user can then simply click on the email button to send the payment request.



For both Deposit and Invoices, once the payment request has been made, a banner will be shown first to show the link was created, and then to show the link as been sent. In most cases the user will only see the sent banner as time between create and send is very short.

#### Invoice: I025371

27/02/2026

 Payment link has been created

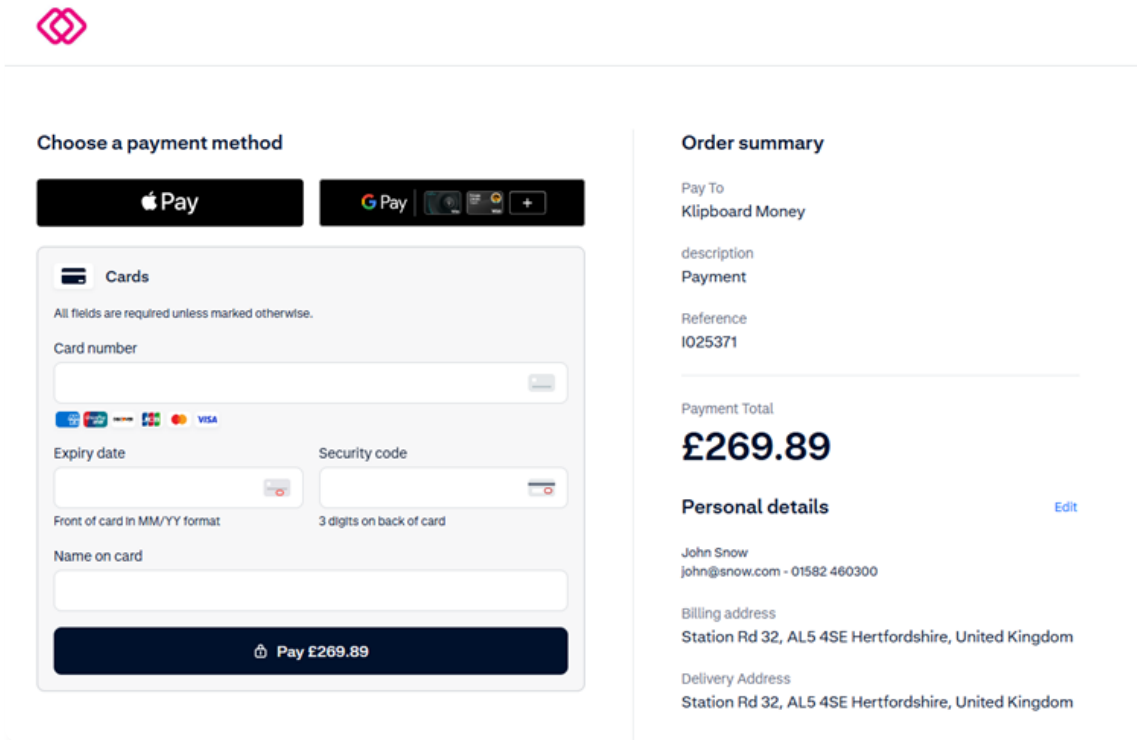
#### Invoice: I025371

27/02/2026

 Payment link has been sent.

Once received the customer can open the link and complete the payment with the payment method of their choosing.

Once received the customer can open the link and complete the payment with the payment method of their choosing.



The screenshot displays a payment interface with two main sections: 'Choose a payment method' and 'Order summary'.

**Choose a payment method:**

- Buttons for **Apple Pay** and **Google Pay** are visible at the top.
- The **Cards** section is active, showing a note: "All fields are required unless marked otherwise."
- Fields include: **Card number** (with a card icon), **Expiry date** (with a note "Front of card in MM/YY format"), **Security code** (with a note "3 digits on back of card"), and **Name on card**.
- A payment button at the bottom reads **Pay £269.89**.

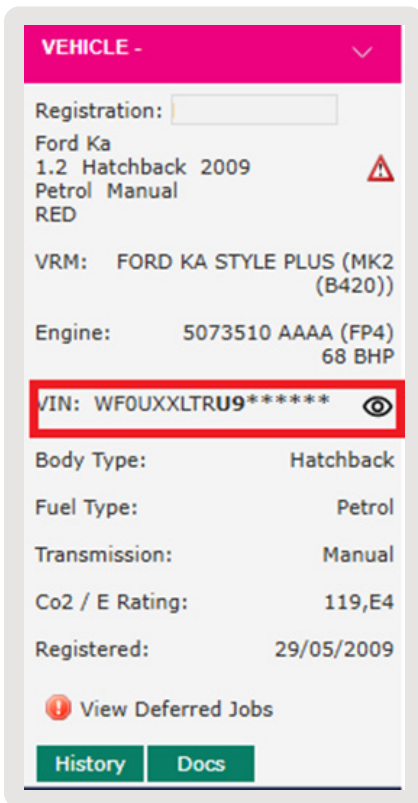
**Order summary:**

- Pay To:** Klipboard Money
- description:** Payment
- Reference:** I025371
- Payment Total:** **£269.89**
- Personal details:** John Snow, john@snow.com - 01582 460300 (with an **Edit** link).
- Billing address:** Station Rd 32, AL5 4SE Hertfordshire, United Kingdom
- Delivery Address:** Station Rd 32, AL5 4SE Hertfordshire, United Kingdom

## VIN Masking

In order to meet a new requirement from the DVLA, a new measure has been put in place. In all locations where a vehicles VIN number is visible, the VIN number will be initially masked in order protect the full VIN number.

In order to see the full VIN, the user would need to click on the little "eye" icon next to the VIN number. This will then show the full VIN.



Whenever a user displays the full VIN number, that action is recorded in an audit table for tracking purposes.

## Bugs / Miscellaneous Items

The following bugs / miscellaneous have been addressed within r201.

Ref nr	Bug / Defect description
146036	Fleet owner details not displaying on manual credits
256336	Remove the currency symbol from the Catalog
265924	MOT API: Vehicle models being returned as null
267170	Planned time on labour codes being incorrect when creating an MOT job from the MOT diary.
267939	Incorrect localisation on Customer and New job pop up in the UK for registration
267943	Confirmation when removing jobs from the diary
268854	Advancing a job to the next day results in the hours not adjusting for the current day
269382	Error displayed when deleting line in order
269444	Diary printing showing time booked
269939	Planned time on labour codes being incorrect split when creating an MOT job via online booking
271000	Unable to create a new customer in the diary when address a is over 30 characters (Will truncate to max length on save)
271018	CASH customer document name does not show on the diary
273260	Reapplying payments is not allocating all the payment amount correctly
277283	Multiple Key Tag popups occurring
286683	TeamView going blank when updating a job that has an active timer
288456	Diary - Vehicle with CASH customer cannot be added to the Diary
289462	WIP board filter field auto populating username



**Get in touch with  
us today and  
discover how Klipboard  
can transform  
your business.**

**UK +44 (0) 1488 662 000**

**hello@klipboard.com**

**www.klipboard.com**

**Your Business Your Way**

