



klipboard.



Automotive

Autowork Online[®]

R200 UK Release notes

Release note summary for AWOL R200

Your Business Your Way



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Introduction

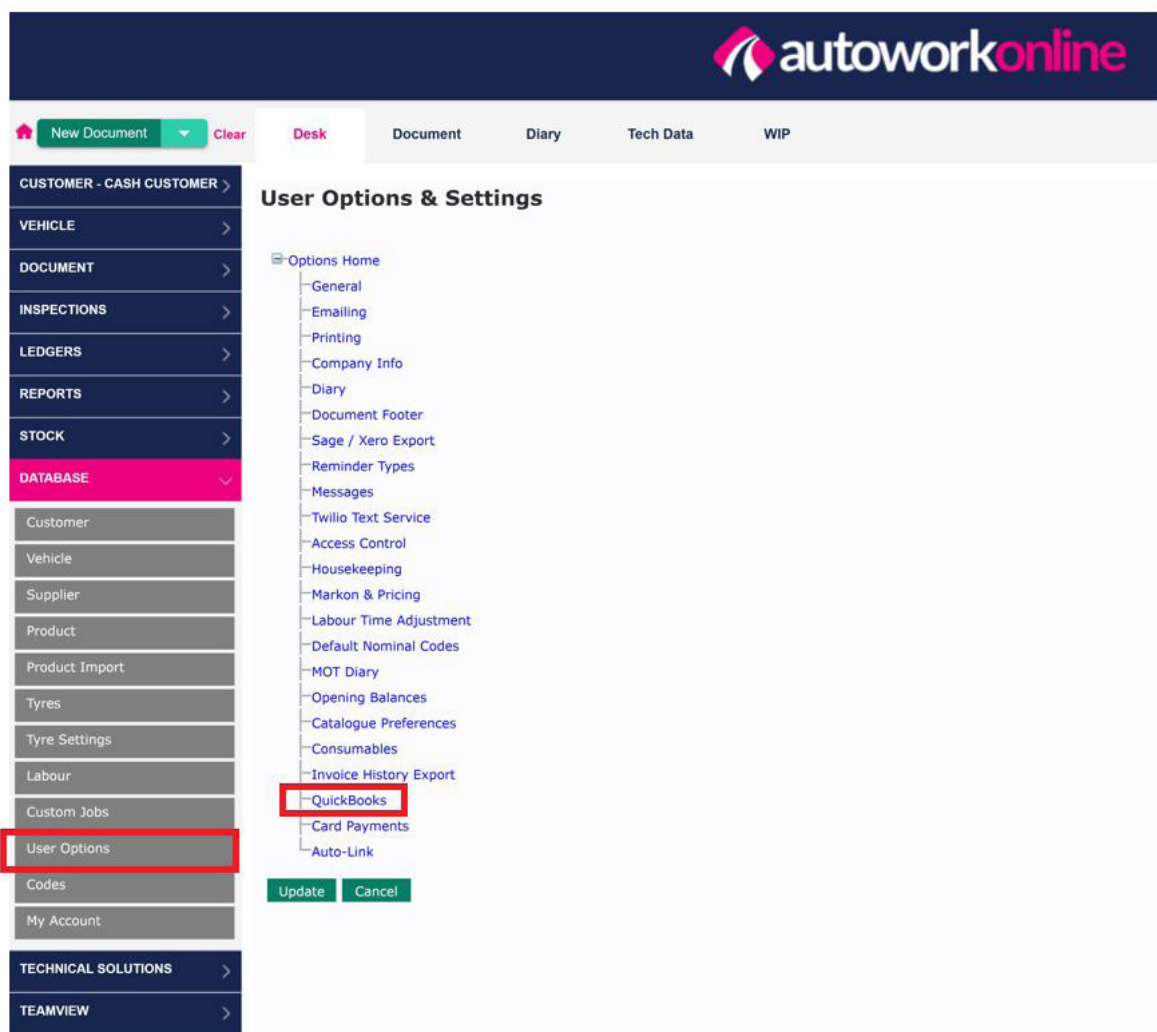
The r200 release for AutoWork Online (AWOL) has focused around the integration with Quickbooks Online. Exact details of these new features can be found below.

Furthermore, there have also been a variety of bug fixes and back end improvements this version, details can be found in the bugs / miscellaneous items section.

Enabling Quickbooks Online integration

Quickbooks settings page

A new settings page has been added under Database → User Options with the name Quickbooks. If the user would like to enable the Quickbooks Online integration they would navigate to this new settings page to get started.

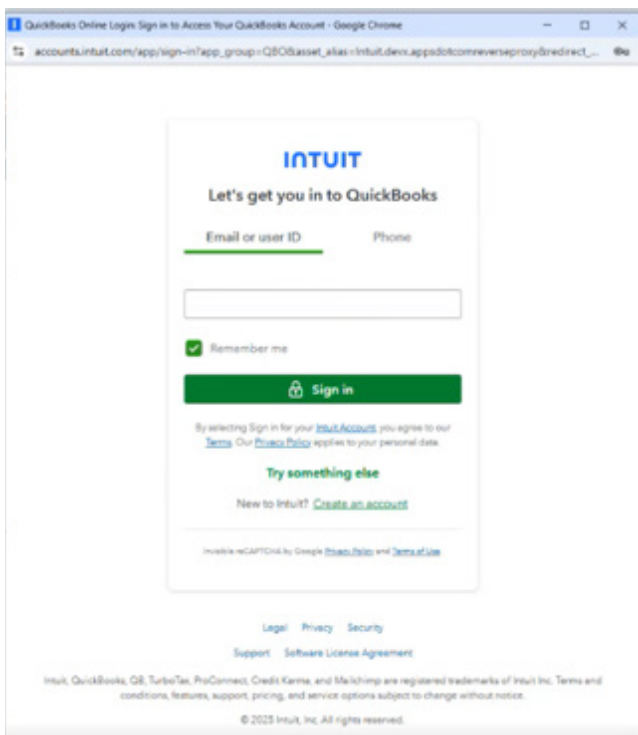


On the page the user will have a single item available to enable the Quickbooks Online integration. Once pressed it will:

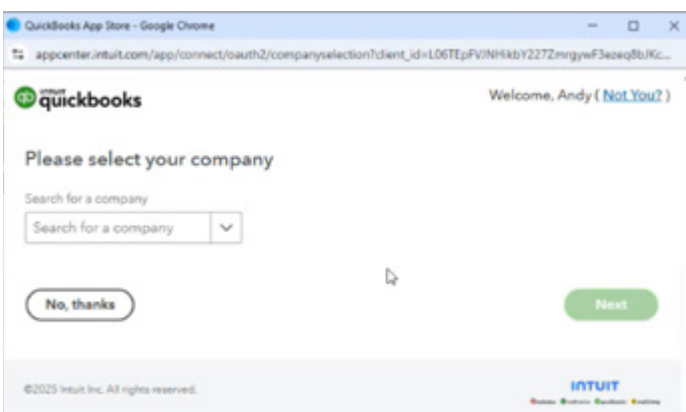
- Show the current connection status
- Make the Connect to Quickbooks button visible



The user can then click the Connect to Quickbooks button, that will show a Quickbooks popup where the user can login to their instance of Quickbooks.



Once logged in, the user will need to confirm the company they want to connect.



This will then signal the end of the initial connection. When the popup window closes, the page will refresh and the user should see that the status has changed to connected and new options are visible.

QuickBooks

☒ Enable QuickBooks Online

Current Status: **Connected**

Disconnect

Expense Account: Business Licenses and Perm ...

Mapping of AWOL VAT codes to Quickbooks Online VAT codes

| My VAT Code | Quickbooks VAT Code |
|-------------|---------------------|
| Zero Rated | Please Select ▼ |
| Standard | Please Select ▼ |
| Tax free | Please Select ▼ |
| 5% | Please Select ▼ |
| Exempt | Please Select ▼ |
| 34.36 | Please Select ▼ |

Update VAT Code Mapping

Mapping of AWOL payment methods to Quickbooks Online payment methods

| My Payment Method | Quickbooks Payment Method |
|-------------------|---------------------------|
| Account | Please Select ▼ |
| Card | Please Select ▼ |
| Cash | Please Select ▼ |
| Cheque | Please Select ▼ |
| ClearPay | Please Select ▼ |
| Easy Pay | Please Select ▼ |
| Pay Pal | Please Select ▼ |
| pay-by-link | Please Select ▼ |

Update Payment Method Mapping

For QuickBooks support, training or technical issues, visit quickbooks.com

Mapping AWOL fields to Quickbooks

After the initial connection is completed the user will be able to start completing the mapping of AWOL fields to the equivalent Quickbooks fields. This is extremely important to ensure the correct imports into Quickbooks.

The first item to map is the Expense account. The user will click on the ellipse button (...), This will bring up a dropdown of all available expense accounts in Quickbooks.

Current Status: **Connected**

Disconnect

Expense Account: Business Licenses and Perm ...

Mapping of AWOL VAT codes to Quickbooks Online VAT codes

Accounts List

Select an Expense Account Business Licenses and Permits ▼

Cancel Update

2nd step is to map the VAT Codes.

Important note: All AWOL VAT codes must be mapped to a Quickbooks equivalent.

This will then signal the end of the initial connection. When the popup window closes, the page will refresh and the user should see that the status has changed to connected and new options are visible.

Mapping of AWOL VAT codes to Quickbooks Online VAT codes

| My VAT Code | Quickbooks VAT Code |
|-------------|--|
| Zero Rated | Zero-Rated (0.0% Z) ▼ |
| Standard | Please Select |
| Tax free | Zero-Rated (0.0% Z) |
| 5% | Temporary reduced rate. For VAT for hospitality, holiday accommodation and attractions. (12.5% TR) |
| Exempt | Standard (20.0% S) |
| 34.36 | Reduced (5.0% R) |
| | Exempt From VAT (Exempt) |
| | No VAT applicable (No VAT) |

Update VAT Code Mapping

Mapping of AWOL payment methods

| My Payment Method | Quickbooks Payment Method |
|-------------------|---------------------------|
|-------------------|---------------------------|

If the user attempts to save the mappings (by clicking "Update VAT Code Mapping") and not all VAT codes are mapped, a error message will be shown informing the user to map all codes.

Map VAT Codes

Please map all VAT codes to Quickbooks Online VAT Codes

Okay

The final section to be mapped is the Payment methods. In this section the user does not need to map all methods, however all methods that are used by the garage should be mapped to ensure no failures when the export is attempted.

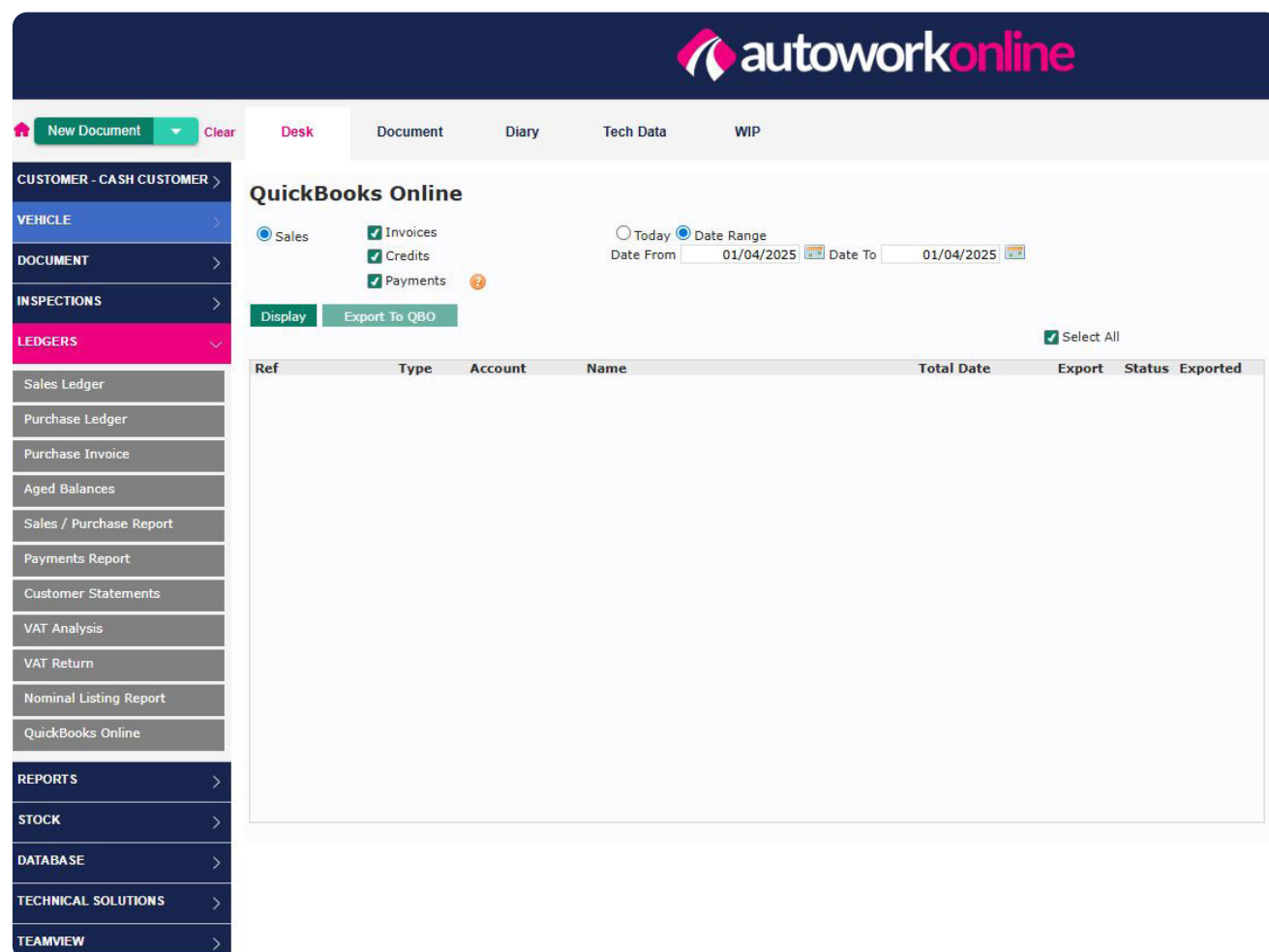
Mapping of AWOL payment methods to Quickbooks Online payment methods

| My Payment Method | Quickbooks Payment Method |
|-------------------|---------------------------|
| Account | Cash ▼ |
| Card | Cash ▼ |
| Cash | Cheque ▼ |
| Cheque | Cheque ▼ |
| ClearPay | Credit Card ▼ |
| Easy Pay | Please Select ▼ |
| Pay Pal | Account ▼ |
| pay-by-link | Klarna ▼ |

Update Payment Method Mapping

Exporting transactions to Quickbooks

To start exporting items to Quickbooks the user can navigate to Ledgers → Quickbooks Online. This will open the Quickbooks Online screen for all sales.



The screenshot shows the 'Autoworkonline' interface. On the left is a sidebar with categories: CUSTOMER - CASH CUSTOMER, VEHICLE, DOCUMENT, INSPECTIONS, LEDGERS (highlighted), and a list of reports including Sales Ledger, Purchase Ledger, Purchase Invoice, Aged Balances, Sales / Purchase Report, Payments Report, Customer Statements, VAT Analysis, VAT Return, Nominal Listing Report, and QuickBooks Online. The main content area is titled 'QuickBooks Online'. It has tabs for Desk, Document, Diary, Tech Data, and WIP. Under the 'Desk' tab, there are filters for Sales (selected), Invoices, Credits, and Payments. There are radio buttons for 'Today' and 'Date Range' (selected). Below these are date pickers for 'Date From' (01/04/2025) and 'Date To' (01/04/2025). There are buttons for 'Display' and 'Export To QBO'. A 'Select All' checkbox is also present. At the bottom, there is a table with the following columns: Ref, Type, Account, Name, Total Date, Export, Status, and Exported.

From here the user can choose if they want to see any combination of Invoices / Credits / Payments for either today or a specific date range and click the display button. This will then showcase all available sales entries.

Important Note for Refunds and Deposits

Only payments and deposits received can be exported to QuickBooks Online. Refunds (-ve payments) cannot currently be exported and should be manually entered into QuickBooks Online as required. Deposits are exported as normal payments received.

QuickBooks Online

☒ Sales
 ☒ Invoices
 ☒ Credits
 ☒ Payments
 ☐ Today
 ☒ Date Range
 Date From Date To

☒ Select All

| | | | | | | | | |
|----------------------|-----|--------|-------------|---------|------------|-------------------------------------|-------------------------------------|------------|
| C002623 | CRN | BOB001 | Bob'S Fleet | -131.02 | 17/07/2025 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 17/07/2025 |
| I000025382 | INV | BOB001 | Bob'S Fleet | 61.80 | 17/07/2025 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 17/07/2025 |
| Paid Thu Jul 17 2025 | CSH | BOB001 | Bob'S Fleet | -61.80 | 17/07/2025 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 17/07/2025 |
| C002624 | CRN | PHI707 | Phil'S Van | -60.00 | 18/07/2025 | <input checked="" type="checkbox"/> | | |
| I000025383 | INV | BOB001 | Bob'S Fleet | 131.02 | 19/07/2025 | <input checked="" type="checkbox"/> | | |
| C002625 | CRN | BOB001 | Bob'S Fleet | -131.02 | 19/07/2025 | <input checked="" type="checkbox"/> | | |
| I000025384 | INV | BOB001 | Bob'S Fleet | 131.02 | 17/07/2025 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 17/07/2025 |
| C002626 | CRN | BOB001 | Bob'S Fleet | -127.20 | 17/07/2025 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 17/07/2025 |
| Paid Thu Jul 17 2025 | CSH | BOB001 | Bob'S Fleet | -3.82 | 17/07/2025 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 17/07/2025 |
| I000025385 | INV | BOB001 | Bob'S Fleet | 100.00 | 17/07/2025 | <input checked="" type="checkbox"/> | | |
| C002627 | CRN | BOB001 | Bob'S Fleet | -50.00 | 17/07/2025 | <input checked="" type="checkbox"/> | | |
| I000025386 | INV | BOB001 | Bob'S Fleet | 50.00 | 17/07/2025 | <input checked="" type="checkbox"/> | | |
| C002628 | CRN | BOB001 | Bob'S Fleet | -100.00 | 17/07/2025 | <input checked="" type="checkbox"/> | | |

Once all applicable items are listed the user will be able to see the basic details of each transaction, the status of the export (if previously exported), the date of that export and the ability to select new transactions to export.

In order to export items, the user will simply tick the checkbox on each line they wish to export. By default, on page load the "Select All" will be ticked which will automatically select all transactions that are available to be exported in the current view but the user can unselect any transactions that they do not want to export at that time. Once happy they can click the "Export to QBO" button.

QuickBooks Online

☒ Sales
 ☒ Invoices
 ☒ Credits
 ☒ Payments
 ☐ Today
 ☒ Date Range
 Date From Date To

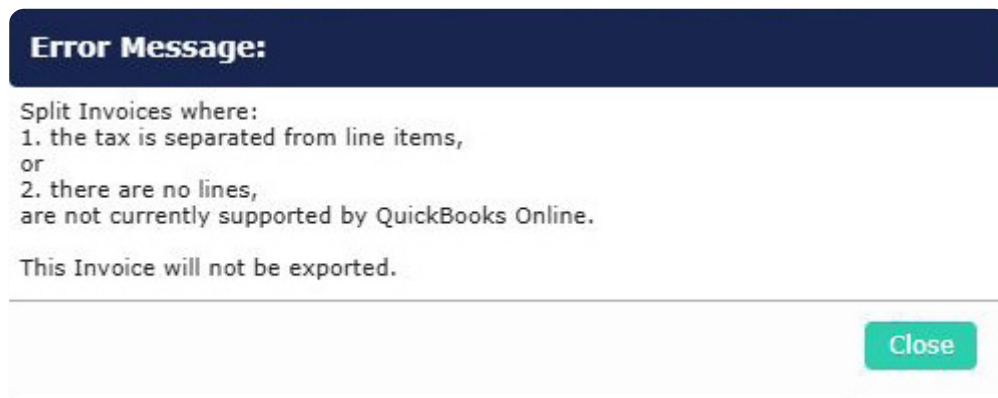
☒ Select All

| | | | | | | |
|----------------------|-----|--------|-------------|--------|------------|-------------------------------------|
| I000025422 | INV | CUT001 | Cutts | 80.34 | 19/08/2025 | <input checked="" type="checkbox"/> |
| Paid 19 Aug 2025 | CSH | CUT001 | Cutts | -80.34 | 19/08/2025 | <input checked="" type="checkbox"/> |
| C002639 | CRN | CUT001 | Cutts | -80.34 | 19/08/2025 | <input checked="" type="checkbox"/> |
| I000025423 | INV | CUT001 | Cutts | 80.34 | 19/08/2025 | <input checked="" type="checkbox"/> |
| Paid Tue Aug 19 2025 | CSH | CUT001 | Cutts | -80.34 | 19/08/2025 | <input checked="" type="checkbox"/> |
| I000025424 | INV | PAT111 | McGarry | 80.34 | 20/08/2025 | <input checked="" type="checkbox"/> |
| C002640 | CRN | PAT111 | McGarry | -80.34 | 20/08/2025 | <input checked="" type="checkbox"/> |
| I000025425 | INV | BOB001 | Bob'S Fleet | 80.34 | 20/08/2025 | <input checked="" type="checkbox"/> |
| C002641 | CRN | BOB001 | Bob'S Fleet | -80.34 | 20/08/2025 | <input checked="" type="checkbox"/> |
| I000025426 | INV | NUM002 | Numberplate | 80.34 | 20/08/2025 | <input checked="" type="checkbox"/> |
| C002642 | CRN | NUM002 | Numberplate | -80.34 | 20/08/2025 | <input checked="" type="checkbox"/> |
| I000025433 | INV | BOB001 | Bob'S Fleet | 0.00 | 26/07/2025 | <input checked="" type="checkbox"/> |
| I000025434 | INV | BOB001 | Bob'S Fleet | 0.00 | 26/07/2025 | <input checked="" type="checkbox"/> |
| I000025435 | INV | MAP701 | Maplesden | 45.00 | 20/08/2025 | <input checked="" type="checkbox"/> |

That might take a few minutes to complete depending on the amount of transactions being sent to Quickbooks. Upon completion it will show a summary of the export showing the amount of successful and failed transactions.



That might take a few minutes to complete depending on the amount of transactions being sent to Quickbooks. Upon completion it will show a summary of the export showing the amount of successful and failed transactions.



Exclusions from Quickbooks exports

The following items will not be able to be exported:

- Split invoices where there is 0 parts/labour and only tax
- Split invoices where there is 0 value (i.e. no lines)
- Deposits will initially be rejected until the invoice is exported. Once the invoice is exported the deposit can then be sent again and will be successful on the second attempt
- Split Credit Notes where tax is separated from line items
- VAT Inclusive lines – Invoices that contain VAT inclusive lines are not currently supported by this integration to Quickbooks Online

Bugs / Miscellaneous Items

The following bugs / miscellaneous have been addressed within r200.

| Ref nr | Bug / Defect description |
|--------|--|
| 45917 | Duplicate Customer Custom Labels cause Customer List Export error |
| 89938 | Technician cost being ignored when enable technician cost is enabled |
| 143266 | Key tag column not being omitted when vehicle tag is enabled |
| 143269 | Purchase invoices don't show on Purchase report if supplier deleted |
| 186343 | Update DatePicker validation popups to use the same formats |
| 230920 | Planned hours are not reset when the job is removed from the diary |
| 236261 | Technician Work Report overlapping with long part/labor codes |
| 240824 | Due in information is not reset when job is reassigned to awaiting assignment via flyout |
| 244661 | SMS history disappears on CASH customer documents |
| 246136 | Calendar Events Not Fully Visible at AWOL Minimum Resolution (1280×768) in Month mode |
| 246982 | Invoiced jobs don't print on the 'Print schedule' in the new diary |
| 247311 | Quickparts loading slow |
| 247477 | Vehicle on Site Report long name on Make/Model is cut off |
| 249855 | Date format not aligned on KPI dashboard |
| 249872 | Incorrect Stock Movement when crediting an Invoice with same parts |
| 249888 | Diary - Work types displayed in incorrect order |
| 251376 | Suggested job deletion - '+' in between job name |
| 254081 | Teamview clocking jumps backwards / forwards |
| 254624 | VAT printing wrong on invoices |
| 254915 | Invoice prints only ever show the original account name when the invoice is long enough to go to a second page |
| 255931 | Teamview evhc mileage printing |
| 255988 | Unable to pay off multiple invoices against the same account |
| 257603 | 404 Errors observed in Stock → Returns |
| 257797 | Planned Hours rounding on Diary page prints |
| 258025 | Account Number and Name Overlap in Standard eVHC Print |
| 258257 | Unable to login – TeamView with surnames using special characters i.e. Gražvydas |
| 258538 | Part Number and Line code special characters can be populated manually only |
| 263361 | Text cutoff on Goods Received and PO |
| 263717 | Markon is not applied to the selling price for individual parts |
| 263984 | Error message is displayed when performing a postcode lookup for a Supplier |



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