



R189 UK Release Notes

Release notes summary for Autowork Online R189 January 2022.

Driving business performance

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TeamView reports

Applicable to the UK only

The Reports Suite for TeamView has been enhanced and extended. Data can be viewed at individual technicians or group levels. The ability to drill down into specific metrics and view/export tabular data has also been added.



Report navigation

Basic navigation controls:

| • •) | Switch between technician and group level |
|-------------------------------|---|
| | Open and close the detail view |
| < Back To Technician Activity | Navigate back to the previous report |

When viewing a report in the full-screen detail view, you can click on any graphical element to open a new report. Then drill down into the detail it represents.

Tip: You can also click on the Key/Description if the report section is too small.

For a full description of the reports available, please see the TeamView Reports documentation.



Sending SMS

SMS is one of the most popular and powerful tools in Autowork Online. Reminders for works and appointments can be sent automatically using the existing Automation feature, and direct customer communications can be sent manually, on-demand. The latter can be used for progress updates, estimates and ready to collect alerts. This all combines to keep your staff and phone lines free.

To further improve this feature, a new pop up screen has been added. The pop up screen helps you send manual SMS messages with improved and streamlined usability.

All you need is a customer with a mobile phone number set. Then, open the popup using the new SMS icon (1) on the work screen or the SMS button on other screens.

| Job: JOC | 1873 Booked 07 | /12/202 | | | | | | | | |
|-----------|-------------------------|--------------|--|---|---------|------|------------|---------|--------|---------|
| Customer | BLO002 - Mr Fred Bloggs | | Mr Fred Bloggs | × | | Symp | otoms & DT | Cs | | Ø |
| Email | c.a | | 07 Matalanda Mobile | | | | | | | |
| Warranty | None | Мо | nday 22 Nov | - | | | | | | |
| | | | 13:40 | | | | | | | A |
| Work Des | cription | | Hi Mr Fred Bloggs, We have tried to contact you regarding your vehicle FE04CNC Ford Focus please call test garage, thanks. | | Ø | Sugg | ested Jobs | | | <i></i> |
| | | 2 Too | day | | | | | | | |
| | | | 11:30 | | | | | | | |
| + Add Jol | b Open ESI | 1 | Dear Mr Fred Bloggs, Just a reminder that your vehicle FE04CNC Ford Focus is booked in on 07/12/2021 at 10:15. Test Garage | | | | Mileage | 0 | Con | firm |
| 🔅 Code | Descri | ption | 11:30 | | Disc | % | VAT % | Total | Act | ions |
| ∧ + It | em 🛧 🧅 Labou | ır | Dear Mr Bloggs, Your MOT on FE04CNC Ford Focus has passed and is ready to collect, thanks Test Garage | | | | | 240.00 | ••• | × |
| LAB1 | Standa | ard Labour | | | 0 | 00 | 20.0 | 240.00 | ••• | × |
| | Consu | mables | | | | - | - | - | | |
| | Planne | d Hours 0.25 | | | Goods | | | 200.00 | | |
| | | | | | VAT | | | 40.00 | | |
| | | | | - | Total | | | 240.00 | | |
| _ | | | Dear Fred, Your vehicle FE04CNC Ford Focus is ready to collect. Your invoice total is £240.00, Thanks Test Garage | | | | | | | _ |
| Estimate | Update Job Assig | 3 | 113 Characters | | e Print | • | Discounts | 🖙 Order | / Rece | eive |
| | | Avai | lable Credit: 21 | | | | | | | |

The new send message popup will show previous messages sent to the selected customer. This history includes the last 100 messages sent to the number shown, complete with the date/time sent (2).

Using predefined messages is now easier than ever. Simply start by clicking the + icon (3) to open the list of available messages. Remember, you can set up as many predefined messages as you want to save time. And the improvements to that screen can be seen below.

Predefined message preview

When selecting from your list of predefined messages, each one will be previewed complete with any form filled content from the customer, vehicle or document. That way, you can see what the message will look like before it's sent.



| Email <u>c, incrementations.com</u> Fleet <u>None</u> Warranty <u>None</u> | | Back to Mr Fred Bloggs Message Appointment Dear Mr Fred Bloggs, Just a reminder that your vehicle FE04CNC Ford Focus is booked in on 007/12/2021 at 10:151 Test Garage | ^ | Su | exected John | | |
|--|----------------|--|------|--------------|--------------|-----------|-----------|
| Work Description | | + Appointment Dear Mr Fred Bloggs, Just a reminder that your vehicle FE04CNC Ford Focus is booked in on 07/12/2021 at 10:151 Test Garage | Î | Su | agostod John | | |
| Work Description | | Dear Mr Fred Bloggs, Just a reminder that your vehicle FE04CNC Ford Focus is booked in on 07/12/2021 at 10:15. Test Garage | | Su | agostod John | | 0 |
| | | | | | ggested Jobs | | |
| | | + Estimate | | | | | |
| + Add Job Open ES | 81 | Hello Mr Bloggs The Estimate for your the repairs requested will be 240.00. Please call me to discuss in detail or to approve the work. Thank you | H | | Mileage | 0 | Confirm |
| Code Des | scription | + MOT Fail | 1.6 | Disc % | VAT % | Total | Actions |
| ∽ | our | Dear Mr Bloggs, Your vehicle FE04CNC Ford Focus has failed it's MOT. Please call Test Garage. | 10 | | _ | 240.00 | ••• > |
| LAB1 Sta | ndard Labour | | | 0.00 | 20.0 | 240.00 | ••• × |
| Co | nsumables | + MOT Pass! | | - | - | - | |
| Plan | ned Hours 0.25 | Dear Mr Bloggs, Your MOT on FE04CNC Ford Focus has passed and is ready to collect, thanks Test Garage | (| Goods | | 200.00 | |
| | | + Please call | ١ | VAT | | 40.00 | |
| | | Hi Mr Fred Bloggs, We have tried to contact you regarding your vehicle FE04CNC Ford Focus please call test garage, thanks. | | Fotal | | 240.00 | |
| Estimate Update Job As | sign Job 🛛 In | + Ready To Collect | | Print ┥ | Discounts | 📫 Order / | / Receive |
| | | Cancel | • II | | | | |

Simply click the message you want to use to return to the send message popup. You can preview and edit the selected message before sending it or click the + icon to choose a different predefined message.

| Customer Phone | BLO002 - Mr Fre | d Bloggs | ··· Mr | Fred Bloggs | × | | Syn | nptoms & DT | Cs | | Ø |
|-------------------|-----------------|--------------------|--------|---|---|---------|-----|-------------|--------|--------|------|
| Email Eleet | c | L.com | 07% | Mobile | | | | | | | |
| Warranty | None | | Monday | 22 Nov | - | | | | | | |
| Work Des | cription | | | 13:40 Hi Mr Fred Bloggs, We have tried to contact you regarding your vehicle FE04CNC Ford Focus please call test garage, thanks. | | Ø | Sug | gested Jobs | | | Ø |
| | | | Today | | | | | | | | |
| | | | | 11:30 Dear Mr Fred Blogge Just a reminder that your vehicle | | | | | | | |
| + Add Job | b O | pen ESI | | FE04CNC Ford Focus is booked in on 07/12/2021 at 10:15. Test Garage | | | | Mileage | 0 | Con | firm |
| 🔅 Code | | Description | | 11:30 | | Disc | | VAT % | Total | | |
| ∧ + It | em 🕴 🗸 | Labour | | Dear Mr Bloggs, Your MOT on FE04CNC Ford Focus has passed and is ready to collect, thanks Test Garage | | | | | 240.00 | ••• | × |
| LAB1 | | Standard Labour | | | | 0 | 00 | 20.0 | 240.00 | *** | × |
| | | Consumables | | | | | - | - | | | |
| | | Planned Hours 0.25 | | | | Goods | | | 200.00 | | |
| | | | | | | VAT | | | 40.00 | | |
| | | | | | - | Total | | | 240.00 | | |
| | | | _ | Dear Fred, Your vehicle FE04CNC Ford Focus is ready to collect. Your invoice total is £240.00, Thanks Test Garage | | | | | | | |
| Estimate | Update Job | Assign Job I | | 113 Characters | | 🗢 Print | • | Discounts | Order | / Rece | eive |
| | | | | | | | | | | | |

Message credits & long messages

You can now send messages over 160 and up to 458 characters. The network carrier still sends these as individual messages, but now your customer will see it as a single message (subject to their phone's capabilities).



| u | | Dear Fred, Your vehicle FE04CNC Ford Focu collect. Your invoice total is £240.00, Thank | is is ready to ks Test Garage | |
|------|-----------|--|----------------------------------|-------------------------------|
| 0.25 | | | | Goods |
| | | Focus has failed it's MOT. Please call Test Ga | irage. | VAT |
| 1 | | This is a list of the items that have failed 1. Seatbelts 2. Drivers Side Headlight 3. Brakes | Send | Total |
| | L± | 188 Characters | A | |
| | Available | e Credit: 20 Messages over 160 cha | racters will be split and | may incur additional charges. |

A standard message can be up to 160 characters and costs 1 credit. Messages exceeding 160 characters will be indicated by the icon & tool tip shown. These messages will cost 2 or 3 credits, depending on the length. Your available credit is displayed at the bottom of the message popup – if you'd like to increase the available credit, please contact support.

Improved predefined message maintenance

llear Ontione 9 Cattinge

Predefined messages can be created in the Messages screen under User Settings.

General messages are available in the manual send message screen, while reminders are available in the CRM screen and when using the included Automated SMS feature.

To create a new message, click New Message, enter a name and the content for the SMS. You can also include email if needed.

| ions Home | • General Messages • • R | eminders |
|--------------------------|--------------------------|---|
| General | | |
| Emailing | New Message | Message Name |
| Printing | Appointment 🖌 🗶 | Add Message Name* Cancel Save |
| Company Info | Estimate 🖌 🗙 | Text Message Body |
| Diary Document Footer | MOT Fail | Add Text Message Body* |
| Sage / Xero Export | MOT Pass! | |
| Reminder Types | Please call 🕢 🗙 | |
| Messages | Ready To Collect 🛛 🖌 🗙 | Email Message Body |
| Housekeeping | | Add Email Message Body |
| Markon & Pricing | | |
| Labour Time Adjustment | | |
| Default Nominal Codes | | Text Message or Email Body is required. |
| MOT Diary | | Insert Dynamic Placeholder: |
| Opening Balances | | Forename Surname Title Registration Make Model Value Appointment Date |
| Consumables | | |
| Invoice History Export | | Appointment time |

To edit an existing message, just click on it in the list to the left.

The available form fill fields are now shown as buttons below. To use one, place the cursor where you want it to appear in the message field and click the relevant button.



Note that not all form fill information will be available when you send a message – for example, the vehicle fields are only appropriate when sending to a customer with a specific vehicle selected. Similarly, the value field will send the total from the currently displayed estimate, job or invoice.

| Predefined Messages rtions Home General Emailing Printing Appointment Printing Company Info Diary Pocument Footer Sage / Xero Export Reminder Types MOT Fail MOT Pass! Please call Phousekeeping Hatkon & Pricing Labour Time Adjustment Default Nominal Codes MOT Diary Consumables Invoice History Export | er Options & Sett | ings | | |
|---|-------------------------------|---|----------|---|
| Appointment Image: Company Info Company Info Appointment Company Info Estimate Company Info Estimate Company Info Estimate Company Info Image: Company Info Company Info Estimate Company Info Image: Company Info Company Info Image: Company Info Company Info Image: Company Info Plass Company Info Image: Company Info Pointing Image: Company Info Pointing Image: Company Info Point State Image: Company Info Point Point Point Image: Company Info Plass Company Plass Company Info Plass Company | Г | Predefined Messages | | |
| -General New Message Emailing Appointment -Printing Appointment -Company Info Estimate -Diary Estimate -Document Footer MOT Fail -Sage / Xero Export MOT Passi -Reminder Types Please call -Access Control Ready To Collect Hebio [TITLE] [SURNAME] The Estimate for your the repairs requested will be [VALUE]. Please call me to discuss in detail or to approve the work. -Access Control Ready To Collect Hubbor Time Adjustment The Estimate for your the repairs requested for your vehicle [REG] [MAKE] [MODEL] will be [VALUE]. Please call me to discuss in detail or to approve the work. -Labour Time Adjustment Text Message or Email Body is required. -Dofault Nominal Codes Text Message or Email Body is required. -MOT Diary Insert Dynamic Placeholder: -Opening Balances Forename Surname Title Registration Make Model Value Appointment Date -Consumables Appointment Time | Options Home | O General Mess | ages 🔿 F | Reminders |
| -Emailing New Message -Printing Appointment / × -Company Info Estimate Cancel Save -Diary Estimate X Pootment Footer MOT Fail X -Sage / Xero Export MOT Pasi X -Reminder Types Please call X Please call X Email Message Body -Housekeeping Hello (TITLE) [SURNAME] The Estimate for your the repairs requested will be [VALUE]. Please call me to discuss in detail or to approve the work. Thank you -Hatkon & Pricing Feeady To Collect X -Habour Time Adjustment -Consumables Text Message or Email Body is required. -MOT Diary -Opening Balances -Consumables -Invoice History Export Appointment Time | General | - | , | |
| Printing Appointment Istimate Cancel Save Company Info Estimate Istimate Cancel Save Diary Estimate Istimate Istimate Cancel Save Poorment Footer MOT Fail Istimate Istin Istin Istin Istima | Emailing | New Messa | ige | Message Name |
| Company Info Estimate Image: Company Info -Diary MOT Fail Image: Company Info -Document Footer MOT Fail Image: Company Info -Sage / Xero Export MOT Pass! Image: Company Info -Reminder Types Please call Image: Company Info -Messages Please call Image: Company Info -Access Control Ready To Collect Image: Company Info -Housekeeping -Markon 8 Pricing Image: Company Info -Labour Time Adjustment -Default Nominal Codes Text Message or Email Body is required. -Labour Time Adjustment -Default Nominal Codes Insert Dynamic Placeholder: -Opening Balances -Consumables Insert Dynamic Placeholder: -Toyoice History Export Appointment Time | Printing | Appointment | / × | Estimate Cancel Save |
| Document Footer MOT Fail X "Sage / Xero Export MOT Pasil X Reminder Types MOT Passi X Please call X Thank you Email Message S Ready To Collect X Markon & Pricing The Stimate for your the repairs requested will be [VALUE]. Please call me to discuss in detail or to approve the work. Thank you Email Message Body Email Message Body Email Message Body "Access Control The Estimate for your vehicle [REG] [MAKE] [MODEL] will be [VALUE]. Please call me to discuss in detail or to approve the work. "Labour Time Adjustment The Estimate for your the repairs requested for your vehicle [REG] [MAKE] [MODEL] will be [VALUE]. Please call me to discuss in detail or to approve the work. "Opening Balances Text Message or Email Body is required. "Invoice History Export Thite Registration Make Model Value Appointment Date "Invoice History Export Appointment Time | ····Company Info ····Diary | Estimate | / × | Text Message Body |
| -Sage / Xero Export MOT Pass! X -Reminder Types Please call X -Messages Please call X -Access Control Ready To Collect X Housekeping Helio [TITLE] [SURNAME] -The Estimate for your the repairs requested for your vehicle [REG] [MAKE] [MODEL] will be [VALUE]. Please call me to discuss in detail or to approve the work. -Default Nominal Codes Text Message or Email Body is required. -MOT Diary Insert Dynamic Placeholder: -Opening Balances Forename -Consumables Inthe Surname -Invoice History Export Appointment Time | Document Footer | MOT Fail | / × | Hello [TITLE] [SURNAME] The Estimate for your the repairs requested will be [VALUE]. Please call me to discuss in detail or to approve the work. |
| Reminder Types Please call X -Messages Ready To Collect X -Access Control Hello (TITLE) [SURNAME] -Housekeeping -Markon & Pricing -Labour Time Adjustment Default Nominal Codes -MOT Diary -Opening Balances -Consumables -Invoice History Export | Sage / Xero Export | MOT Pass! | / × | Thank you |
| Messages Ready To Collect Email Message Body -Access Control Hello [TITLE] [SURNAME] Housekeping The Estimate for your the repairs requested for your vehicle [REG] [MAKE] [MODEL] will be [VALUE]. Please call me to discuss in detail or to approve the work. -Labour Time Adjustment Text Message or Email Body is required. -MOT Diary Insert Dynamic Placeholder: -Opening Balances Forename -Consumables Inthe Surname -Invoice History Export Appointment Time | ····Reminder Types | Please call | / × | |
| Helio [TITLE] [SURNAME] Helio [TITLE] [SURNAME] The usekeeping Markon & Pricing Labour Time Adjustment Default Nominal Codes Text Message or Email Body is required. MOT Diary Opening Balances Consumables Invoice History Export Appointment Time | messages | Ready To Collect | / × | Email Message Body |
| Markon & Pricing The Estimate for your the repairs requested for your vehicle [REG] [MAKE] [MODEL] will be "Labour Time Adjustment [VALUE]. Please call me to discuss in detail or to approve the work. "Labour Time Adjustment Text Message or Email Body is required. "MOT Diary Insert Dynamic Placeholder: "Opening Balances Forename "Consumables Appointment Time | Housekeeping | | | Helio [TITLE] [SURNAME] |
| -Labour Time Adjustment -Default Nominal Codes Text Message or Email Body is requiredMOT Diary -Opening Balances -Opening Balances -Consumables -Invoice History Export -In | Markon & Pricing | | | The Estimate for your the repairs requested for your vehicle [REG] [MAKE] [MODEL] will be [VALUE]. Please call me to discuss in detail or to approve the work. |
| -Default Nominal Codes Text Message or Email Body is required. MOT Diary NOT Diary Topening Balances -Consumables -Invoice History Export | Labour Time Adjustment | | | · · · · · · · · · · · · · · · · · · · |
| -MOT Diary Insert Dynamic Placeholder:Opening BalancesConsumablesInvoice History Export Insert Dynamic Placeholder:Invoice History Export Insert Dynamic Placeholder:Invoice History Export Insert Dynamic Placeholder: | Default Nominal Codes | | | Text Message or Email Body is required. |
| "Opening Balances Forename Surname Title Registration Make Model Value Appointment Date "Consumables -Invoice History Export | MOT Diary | | | Insert Dynamic Placeholder: |
| -Consumables -Invoice History Export | Opening Balances | | | Forename Surname Title Registration Make Model Value Appointment Date |
| -Invoice History Export | ····Consumables | | | Appointment Time |
| | Invoice History Export | | | |

For more assistance with SMS or setting up the Automated feature please contact the support team.



UK - misc items

Miscellaneous improvements, customer requests and fixes.

Login screen

If you're having trouble logging in, you can now toggle the display of the password entered by clicking on the icon.

| Username | | Us | ername | |
|---|----|----|--|---------------------------------------|
| MYUSER | | 4 | IYUSER | |
| Password | | Pa | ssword | |
| | D | 4 | NYSTRONGPASSWC | DRD 🔌 |
| Remember me Forgot Passwo | d? | | Remember me | Forgot Password? |
| Log in | | | Loç | g in |
| By logging in to this product, you agree to our Terms and Conditions | | | By logging in to this pro Terms and | oduct, you agree to our Conditions |
| | | | | |

| DATABASE 🗸 |
|----------------|
| Customer |
| Vehicle |
| Supplier |
| Product |
| Product Import |
| Tyres |
| Tyre Settings |
| Labour |
| Custom Jobs |
| User Options |
| Codes |
| My Account |

If you're still struggling to log in, the password reset process (via email) has been improved and will display the support number to get you the help you need. If you've not done so recently, check under the my account in the database menu to confirm that the system has your current email address.



The document footer settings

Character limits have been increased as follows:

- 1. Estimate: 2000 Characters [increased]
- 2. R/O: 2000 Characters [increased]
- 3. Invoice: 2000 Characters [increased]
- 4. Invoice Notification: **2000** Characters [unchanged]
- 5. Invoice Terms: 2000 Characters [increased]
- 6. Credit: **2000** Characters [increased]
- 7. Estimate Notification: 2000 Characters [unchanged]
- 8. Invoice Draft: 2000 Characters [increased]
- 9. Purchase Order: 80 Characters [unchanged]
- 10. Customer Statement: 1000 Characters [unchanged]

A visual character count for each field will show the remaining/total characters (for example, 0/2000). The remaining count will update as the user types.

Vehicle tag

Job card print now includes Vehicle Tag or Key Tag with the appropriate label depending on the option selected.

Vehicle Details

| Reg | FE04CNC | Vehicle Tag | 12345 | PS | VIN | WF0AXXWPDA3P57630 |
|-------|---------|-------------|-----------------|-----|-------------|-------------------|
| Make | Ford | Colour | SILVER | CAT | Engine No | 3P57630 |
| Model | Focus | Engine | 1.8 181,E2 16v | ABS | Engine Code | EYDB |
| YoM | 2003 | Fuel / Tran | Petrol / MANUAL | AC | Radio Code | |

Stock downdating for CORES

CORES belonging to received parts will no longer always downdate stock when returned. Instead, they will now use the setting associated with the return reason code (which should usually be 'don't downdate'). The 'always downdate' rule still applies to ordinary received parts to create correct stock movements.



UK Customer requests & defensive programming

The following enhancements have been added following customer requests and support feedback.

| Defer Job | • | |
|----------------|---|---|
| Confirm the fo | ollowing values for the job: | |
| Due Date | 4 Weeks | ~ |
| Reason | NRG - No Reason Given | ~ |
| Deferred By | | ~ |
| | Technicians BT - Burt Jamieson CT - Clive Barker DT - Derek Domino ET - Eliot Page Service Advisers 1 - Simon Andrews 2 - Bert Peters | |

Deferred work by service advisors

Customer Request 00732073

The dedicated Service Advisor role is becoming more popular in UK independent garages.

To support this, you can select from Service Advisors and Technicians when deferring work, allowing you to track performance and upselling opportunities across your team.

Improved email subject

Customer Request 00943186

The subject line of emails sent from the system will now more accurately describe their content, including the document type (where relevant) and your garage name. This will help the emails be clearly recognised and reduce the chance of them ending in your customer's spam folder.

| Your Garage Name | ~ ~ ~ ~ |
|----------------------------------|---------|
| Tue 07/12/2021 12:37 PM | |
| To: Fred Bloggs | |
| Estimate_Q001352.PDF | |
| Account: BLO002 | |
| To: Mr Fred Bloggs | |
| From: 189 UK Regression Database | |
| Deencar | |
| Sheffield | |
| | |
| S75 3DP | |
| Please find attached your Quote | |
| | |



Ability to search for documents by customer order number

Customer Request 01138248

You can now search for new and existing documents using the Customer Order Number. Select this from the list of optional search criteria in any document search screen.

You can enter the Customer Order Number against Estimates and Jobs via the Document options button on the main Work screen.

| Document Sea | arch | | | | | | |
|-------------------------------------|---|--|--------------------|----------|---|------------------|------|
| Search Options Date From 23/11/2021 | Date To 07/12/2021 | Document Status Open / Unpaid Complete / Pair | Document Type | ts | Print Options Export PDF to Print I Print I | nt/Email List | |
| | Select Type Account | | | Search | | CCCC | |
| Document | Address | ier 💌 | Vehicle 🤝 | Status 🖤 | Value | View | Open |
| J001873 | Vehicle Registration Service Adviser Technician Customer Order Numb | Bloggs | FE04CNC Ford Focus | | 240.00 | Q | 4 |

Returns bin stock movements

Customer Request 01173481

To help identify parts that have been deleted from the Returns Bin (and therefore returned to stock), you can now show a movement reason of 'Returns Bin (Deleted)' instead of Adjustment.

| Stock Movement Report | | | | | | |
|-----------------------|------------------|------------------------------------|----------------------------|------|--------|-------|
| Date From 07/12 | 2/2021 📰 Date To | 07/12/2021 | Part No MYPART1 | | Displa | ау |
| Product Group {All | } | • | □ Show stocked parts only. | | | |
| Part | Description | DateTime Reason | Operator | Open | Adj | Close |
| MYPART1 | Part Description | 07/12/2021 J001874 01:51 PM | 189REGUKCD | 0 | -1 | -1 |
| mypart1 | Part Description | 07/12/2021 01:51 PM G000164 | 189REGUKCD | -1 | 1 | 0 |
| MYPART1 | Part Description | 07/12/2021 01:52 PM Returns Bin | 189REGUKCD | 0 | -1 | -1 |
| MYPART1 | Part Description | 07/12/2021 01:52 PM J001874 | 189REGUKCD | -1 | 1 | 0 |
| MYPART1 | Part Description | 07/12/2021 Returns Bin 01:53 PM | (Deleted) 189REGUKCD | 0 | 1 | 1 |

Fleet information is retained

Invoices/credits will retain their fleet settings even if the user changes the fleet status of the customers attached to those documents.

Crediting a fleet invoice will always apply the credit to the original fleet customer.

These rules will apply for new transactions and recent invoices where the fleet information was already preserved. Older transactions (pre-2019) will behave as they do currently.



Bugs/defects

| 01167589 | Service and repair times labour will now use the default labour nominal code. The labour code selected does not have one set. |
|----------|--|
| 00741553 | *Work History Print* The customer's email address is now displayed on the work history report, enabling the garage to email the information to their inbox. |
| 01084474 | The Parts screen now prompts for superseded parts as expected. |
| 01222090 | The Parts screen display issue with Chrome v91 is now resolved. |
| 01228313 | *Invoice Print* If you have a part called "excess", the print invoice total previously didn't take it into account. |
| 01215853 | * TeamView * Inactive technicians will no longer be shown on the TeamView reports screen if they were not previously enabled for TeamView access. |
| 01224639 | * Document * When adding engine oil to a document, the job group text will no longer show as selected GroupText. |
| 01218418 | *Invoice Print* Tire spelling correct for UK to be Tyres. |
| 01221233 | Recent documents link no longer errors if the customer has been removed from the estimate selected. |
| 01215890 | * Reports * On the Business Analysis Report the overall job total was correct, but the breakdown line item was displaying an incorrect amount for the vat & total column. This has now been resolved. |
| 01216946 | * Document/RO * When updating estimates and adding deferred work from an existing job, this was copying existing line ids to the estimate. This has now been resolved. |
| 01241623 | * Reports * The Technician Time Report times out when searching for a wide date range. Therefore, some improvements have been made to optimise the query. |
| 01226389 | Ledgers-ve opening balances can now be matched off correctly. |



Get in touch with us today and discover how Autowork Online can transform your business >

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Driving business performance