

# Autowork Online changes and new features Autumn 2018 release

**Driving Business Performance** 



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## 1. Introduction

The Autumn 2018 release includes a number of enhancements and updates designed to extend the functionality and improve the overall performance of the system.

Many of the application's key screens have been refreshed to improve usability or add new features. Much of the code has also been rewritten to download faster. Coupled with other technological changes, this results in improved screen loading performance, especially on slower high-latency connections.

The product search has been updated to be more effective and efficient, and has been standardised throughout all screens. In addition, many of the system's grids can now be sorted by simply clicking on the column headings.

It is now possible to customise which panels appear on the document screen. Optional panels can be toggled on/off and each user can set their own layout preferences. The parts screen also has an updated user interface, with more screen space to make it easier to use.

Accessing previous records is now quicker thanks to a pop-up that holds a list of the most recently accessed documents, customers and vehicles.

Finally, the media codes feature now has an option to display on the main document screen as a mandatory field, so that marketing campaigns can be tracked.



## 2. Autumn 2018 Release Notes

#### 2.1. UI and performance enhancements

The UI has been refreshed on a number of screens, with a new design to improve usability.

The new UI designs have been also been re written to download faster. Coupled with other technological changes, screen loading performance will be significantly improved, especially on slower high latency connections.

Full list of updated screens							
Document Search	Ledgers	Misc					
Combined document search	Sales Ledger	Deferred work					
Estimate Search	Purchase Ledger	Vehicles On site					
Invoice Search	Sales & Purchase Report						
Job search	Payment Report						
Credit Search							

SOFTWARE			Auto	workOnline			Help	UK Media Cod Logout (UKMedia
New Document Clear All	Desk [	ocument	Diary Tech Data	WIP				Recent Docume
USTOMER - BENNETT	Document	Search						
EHICLE - GV08VFY	Document	ocuren						
	Search Option	s Date To	Status	Document Type		Print Optio		lica
Document Search	01/07/2018				Credits		it List	
Estimate Search	Find Document Enter Number	Optional Crite			Search		Gelected	
Job Search			-		Jearch	Frinc s	Jeneelee	_
nvoice Search	Document	🗸 Date 🐨	Customer 🐨	Vehicle 🐨	Status 🐨	Value	View	Open
Credit Search	J020200	06/08/2018	Miss A Test	TEST Abarth 124		7.56	Q	1
Deferred Work	J020199	27/07/2018	Mr Taylor	D990WPF Volkswagen Transporter	Confirmed	127.20	Q	~
10T Diary	I022954	27/07/2018	Mr Taylor	D990WPF Volkswagen Transporter		63.60	9	4
lisc Information	J020198	26/07/2018	Ms Dassia Benefer	FR46FGTGH Citroen C1		50.00	9	1
Inline Booking	J020197	26/07/2018	Ms Dassia Benefer			190.80	9	1
ARSIDE >	□ J020196	26/07/2018	Cash Customer	GT54TYH Abarth 500		50.00	9	1
DGERS >	J020195	26/07/2018	Mr Wright	FT56YHU Kia Ceed		50.00	0	~
EPORTS S	□ J020194	26/07/2018	Mr Jake Lawson			50.00	9	~
госк	J020193	26/07/2018	Mr Wright	GN06KAA Ford Focus		50.00	Q	4
·	J020192	26/07/2018	Mr & Mrs Ashley - Smith	GU04KOW Renault Clio		0.00	Q	4
TABASE >	J020191	26/07/2018	Mr Wright	HJ11HJK Ford Focus		50.00	Q	1
	1000	26/07/2018					Q	





#### 2.2. Parts screen redesign

The Parts screen has an updated UI. It now uses more screen space with an updated layout to make use easier.

The distinction between adding parts to a document job group and adding / updating the local product database has been made clearer with separate sections. Additionally the part editing section (top) and search results (middle) have their own clear button.

Additionally there is a quick find filter on the supplier drop down and support for superseded parts has been added.

SOFTWARE		Autowo	ROnl	ine					Help Log	out (Ma	arketing
Parts										Rece	ent Doc
Part Information Part Number	Description	Supplier				_		<b>€</b> s	Parts		
27d14 Cost Sell Q	ty Stock Disc % Nominal	VAT Proc	luct Group	Ŧ	Clear	A	Search St dd To Doc		Quick Part		Fluid
My Parts Part Number	Description	Stock	Cost	Sell	VAT	Stocked	Bin	Supplier			
7D143	Washer CR Maxda	24	0.24	0.36	20.00%		W030D	MISC SUPPLIER		<b>1</b>	~
7D144	Washer Fiat Honda 2.0mm	215	0.27	0.41	20.00%	<b>a</b>	W030B	MISC SUPPLIER		Q	1
7D145	WASHER VECTRA/BMW	270	0.27	0.41	20.00%	Ø	W035E	MISC SUPPLIER		Ø	1
7D147	CR Washer	162	0.27	0.41	20.00%	1	W031A	MISC SUPPLIER		Ø	1
7D148	CR washer Denso	20	0.49	0.74	20.00%	2	W031C	MISC SUPPLIER		<b>B</b>	1
Document Job Group: Pa art Number	rts Description		Qua	ntity	Sell		Discount	Hide Stocked	Costs C	ear Ro	esult
27D145	WASHER VECTRA/BMW		Qui	1	0.41	_	0.00	JUCKEU	0.41		×



#### 2.3. Improved product search

The product search has been updated to be more effective and efficient while being standardised throughout all screens.

Searches can be made on Part Number and Description. For description searches, 1 or 2 search parameters are accepted and parts with matching words anywhere in their description will be returned. In both cases the logic uses 'Starts with' to return the best matches, limiting spurious results.

Where a part number and description can be searched on simultaneously, results matching both part AND description conditions are returned.

#### 2.4. Sort order

Selectable sort order has been added. Simply click the heading to sort by it, clicking again to reverse the order. The selected column and sort order will be highlighted.

#### **Invoice Search**

Date From 10/09/2018	Date To 12/09/2018	Status					ons Print/Email	
Find Document Enter Number	Optional Crite OR Select Type			Search	1		Selected	
🗌 Document 🖤	Date 📥	Customer 🐨	Vehicle 🐨	Status 🐨	Value	View	Open	Paic
I001826	11/09/2018	Miss Stacey Smith	WR60JCY Volkswagen Golf		168.60	9	4	Y 🔞
I001827	11/09/2018	Mr Matt Clarke	R10EXX BMW 3 Series		40.00	0	1	Y 🔞
I001828	11/09/2018	Mr Mandeep Ghag	LN52NXL BMW 5 Series		97.20	9	1	Y 🔞
I001829	11/09/2018	Mrs Sue Thomas	YH09GJK BMW 3 Series		630.00	0	1	Y 🔞
I001822	12/09/2018	Cash Customer	WF53ZCE Renault Megane		37.99	9	4	Y 🔞
I001823	12/09/2018	Mr Steve Davis	BG64EOO Iveco Daily		40.00	9	~	Y 🔞
I001824	12/09/2018	Mr Darren Sparks	HY58OLN Citroen C2		125.76	Q	~	Y 🔞
1001825	12/09/2018	Mr Jenkins	P351FEP Land Rover Discovery		161.45	0	1	Y 🔞



### 2.5. Recent documents

The recent documents pop up is a new addition. This now holds an expanded list of the most recently accessed documents, customers and vehicles. The lists is sortable and by clicking on any of the cards, the relevant document, customer or vehicle will be opened on the document screen.

SOFTWARE	Recent Documents	UX Hedis Codes Help Logout (UKMedia3)
↑ New Document Clear All Desk Document Diary	Filter Sort By Document  Most Recent  Miss A Test	Recent Documents
CUSTOMER - BENNETT >	Abarth 124 1.4 3020200 2018/08/06 £6.30	Document Options
VEHICLE - GV08VFY Customer: BEN707 - Mrs Bennett Phone 894937	Cash Customer Abarth 500 J020196 2018/07/26 £50.00	D8VFY Ford Fiesta Symptoms & DTCs 🖉
DOCUMENT Citical Enter Enter Fleet None Document Search Warranty None	Mr Ryan Smashypants Citroen C1 J020183 2018/07/26 £0.00	Required
Estimate Search Work Description	Mr & Mrs Ashley - Smith 2004 Renault Clio 1.1 3020192 2018/07/26 £0.00	Suggested Jobs
Invoice Search Credit Search Add Job Mileage: 43167 Confi	Mr Taylor 1986 Volkswagen Transporter 1.9 J020199 2018/07/27 £106.00	Reminders
Deferred Work Code Description MOT Diary	Mr Taylor           1986 Volkswagen Transporter 1.9           1022954 2018/07/27	Total         MOT         16/05/2017           SERVICE         06/05/2017         III           0.00         TIMINGBELT         16/05/2016         IIII
Misc Information Online Booking	Ms Dassia Benefer           Citroen C1           J020198 2018/07/26	Total
CARSIDE > Estimate Job Assign Job	Ms Dassia Benefer J020197 2018/07/26 £159.00	0.00 Advisory Notes
LEDGERS >	Close	
REPORTS >		Status



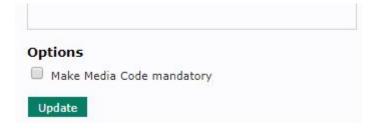
#### 2.6. Document screen options

It is now possible to customise which panels appear on the document screen. Optional panels can be toggled on/off from the new pop up which is accessed from the cog icon in the corner. The reset layout and lock layout option (which also disabled re positioning) have been moved to the same pop up. Each user can set their own layout preferences.

SOFTWARE			Screen Settings				
New Document Clear All	Desk	Document	Screen Layout	Unlocked			Recent Docum
CUSTOMER - BENNETT			Allows you to organise the panels on th	e work screen.			Document Options
/EHICLE - GV08VFY	Customer: Phone	<u>894937</u>	Restore Default Layout		Fiesta	Symptoms & DTCs	Ø
DOCUMENT V	Email Fleet	Enter Email None	Panels				
Document Search	Warranty	None	Advisory Notes	On 🌔			
Estimate Search	Work Des	cription	Media Code	On 💽	Ø	Status	
lob Search			Reminders	Off 🔵			~
Invoice Search			Service Writer & Technician	On 🌔		Work Type	~
Credit Search			Status & Work Type	On 🌔		Service Adviser	
Deferred Work	Add Job	Mileage: <mark>43167</mark>	Suggested Jobs	Off O			~
MOT Diary	Code	Description	Symptoms & DTCs	On 🚺		Technician	
, Misc Information			Work Description	On 🌔			~
Online Booking						Advisory Notes	Ø
ARSIDE >	Estimate	Job Assign			Split		
EDGERS >				Close		Media Code	

#### 2.7. Media codes

The option to display a media code selection panel has also been added. The setting of media codes can also be made mandatory to ensure revenue sources can be accurately reported on. This option is set in the Media codes setup screen.





#### 2.8. Misc changes and bug fixes

- User able to add booking to MOT Diary with no vehicle assigned to it
- Different times being used in Stock Movements when creating returns from different areas
- Job Card Keep Parts only prints when set
- Rounding Error in UI vs Report when using Price Matrix
- Tyre information missing from job card
- MOT calendar not showing in MOT diary in IE
- Split vat invoice causes Parts profit report & technicians work Report to be incorrect
- Print preview not brought to front in Chrome
- Barcode not showing on estimate when selected in user options
- Issues reprinting invoices when Name contains "
- Opening MOT diary from job in workshop diary doesn't open for the same date
- Stock movements displaying a different part to the one selected
- Chrome Browser failing to detect full screen mode in WIP board
- WIP screen not retaining updated container size when switching full screen mode
- Vehicle Selector not selecting sub model when there is only one
- MOT reminder is applying the wrong date when two jobs are invoiced together
- Incorrect Value on Customer's invoice when splitting (Retest)
- Description issues on Returns popup
- Unable to return parts with a certain description
- Add Job button remains active once work document is invoiced
- Imported K invoices not showing correct totals
- Error when paying with # in payment ref and Enforce Minimum Margin Password Check set
- Unable to use calendar tool after exporting Invoice History
- Custom Jobs with & showing incorrectly on Estimate Printouts
- Line showing on Invoice Item Margin Report with blank description when Job group has work description
- Forget customer action fails when customer has multiple vehicles
- Closed Estimates Still Able To Be Combined Into A Repair Order
- Error in Returns Bin where Supplier has value populated in the X7 field of the supplier db
- Error when printing a document with a vehicle that has N or Y in the catalyst field
- Complete Price Jobs show incorrect totals on document screen when Credited.
- Footer not printing on Credit Notes
- Vehicle side panel fuel type doesn't show Petrol / Electric unless forced
- State Inspection Schedule not handling deletion of default tech
- Supplier Credit number not transferred to popup when using a #
- Error with names which contain spaces and dashes.
- Document Screen Cannot clone any job groups until at least one job group has had items added